Segway APP Guide

Segway APP Function List

Hi, Dear Segway users!

Your smart eScooter or eMoped has been equipped with many external functions, you can try to enable and enjoy them. Intelligent riding, make your life more easy and fun!

Segway APP Function List

1. Active the vehicle：When you need bind the vehicle, you must keep the vehicle power on.

2. Add device：If you own multi Segway devices, one account can bind all of them.

3. Location of the vehicle：You can find your vehicle in the Google map anytime. And it will record your riding route and history.

4. Remote unlock：When the owner is not next to the vehicle, click remote unlock via APP, and the cyclist presses the function button to unlock with one key (no distance limit).

5. Airlock：When the phone close to the vehicle, it will be unlocked (Segway app must keep running in the background.)

6. Push assist：When you must push the vehicle up a steep slope, enable push assist, the vehicle will drive at a constant speed of 5km/h, save your effort.

Segway APP Function List

7. SOS Emegency notification: When the vehicle falls to the ground or crashes abnormally during the driving, the APP will send the notification and location to your emergency contact, so that the emergency contact can provide assistance as soon as possible.

8. Notification： You can choose to receive notification like vehicle error, maintenance and security monitoring.

9. Seat detection： When vehicle is power on and the rider doesn't sit right, twist the throttle, the vehicle will not go.

10. Kickstand detection： When vehicle is power on and the rider doesn't retract the sidestand, twist the throttle, the vehicle will not go.

11. Password unlock： When the bluetooth of phone cannot access the vehicle (The phone is dead, forgotten, or has poor signal) and without the key, you can use password to unlock it. (Highly recommended to set it)

12. Abnormality alert： After locking, the vehicle location is monitored real-time. If there is abnormal movement, the system will send an alert.

Segway APP Function List

13. Real-time speed display: You can check the speed, battery and status of the vehicle in the dashboard.

14. Phone widget: You can add Segway widget in your phone to check the status of your vehicle quickly.

15. Imperial/Metric System Switch: According to your habit, choose one of systems to display.

16. Low battery alert: When the battery is lower than 10% and hasn't been moved for days, an alert will be sent to the owner.

17. Better battery care: You can adjust the charging limit, a lower charging limit will increase battery life.

18. Vehicle/Battery Loss: Register vehicle or battery loss. After that, the vehicle will enter alarm mode and the battery function will be limited.

19. Basic info: Can get the vehicle information, activation date, driven distance.

20. After-sales service: You can do self-diagnosis for some errors, check the smart service condition and contact us.

Segway APP Function List

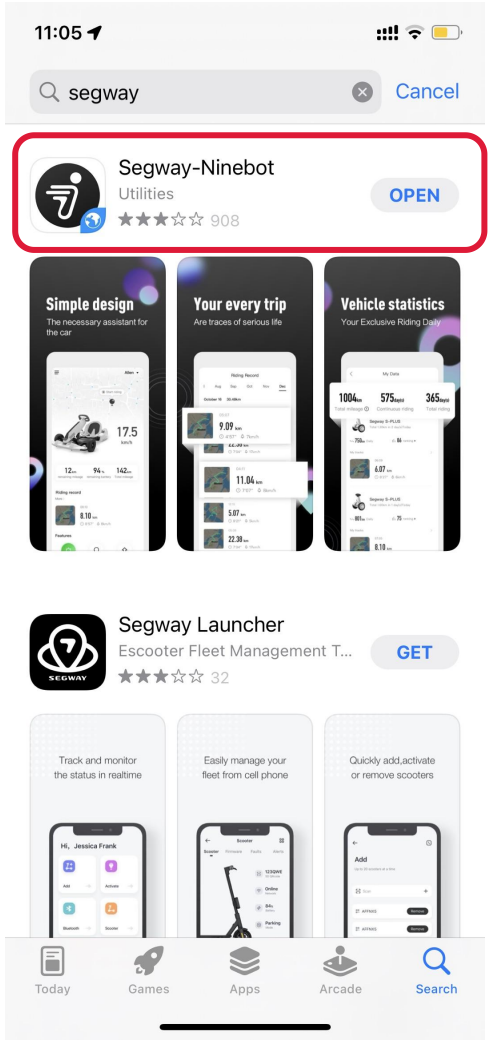
21. Unbind the device: To bind new user to the vehicle, you must unbind the old user firstly.

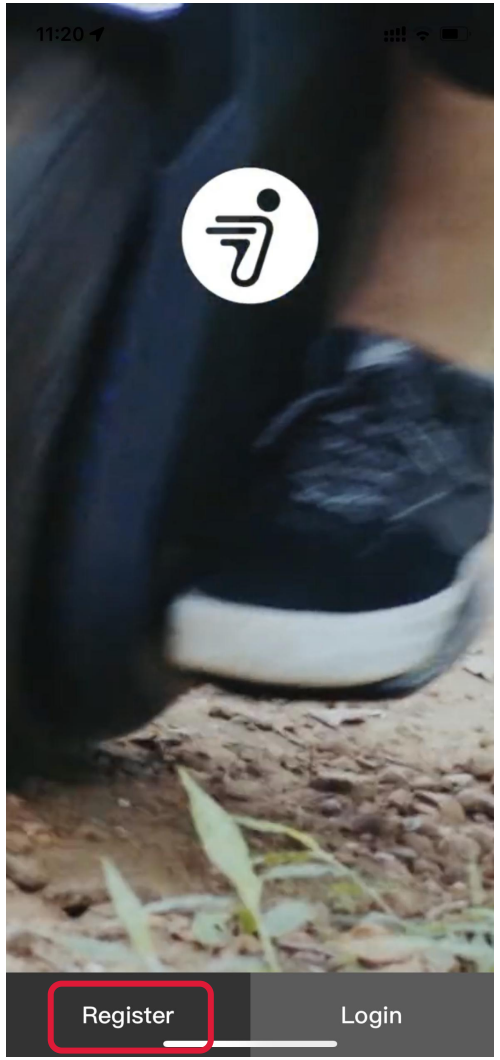
22. Regenerative Power: You can choose the power regenerative level or disable it, it will save more power when riding, rider more far.

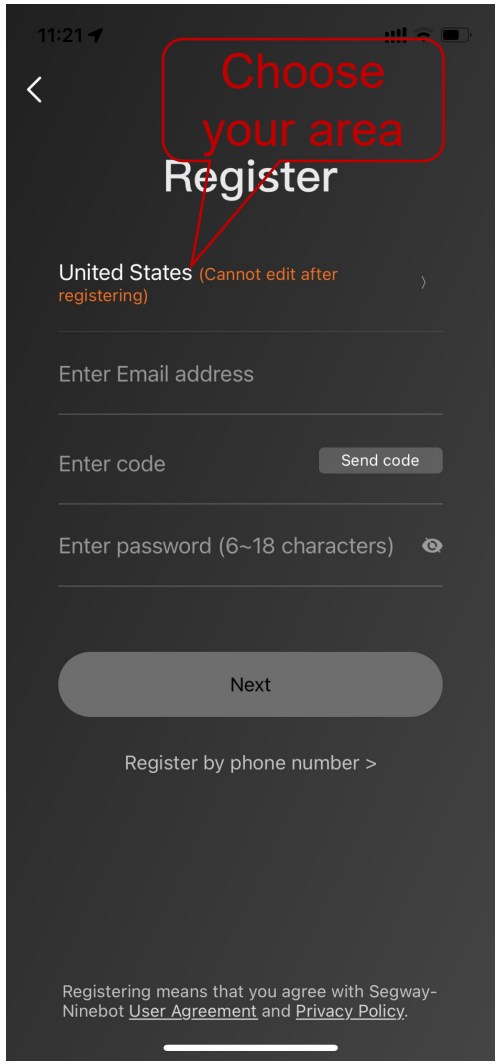
23. Turn signal auto-off: The trun signal will go back to neutral automatically after you make the turn.

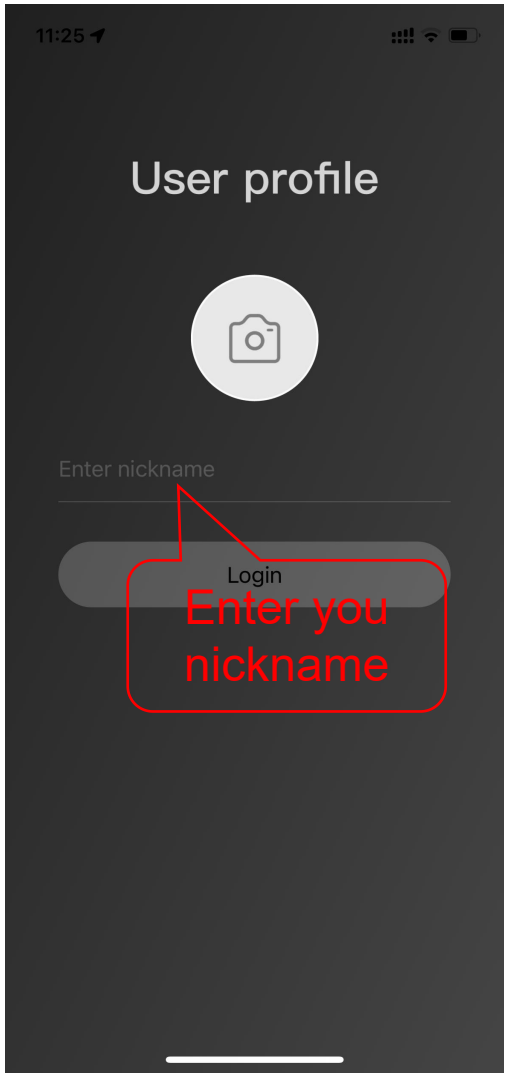
24. Reverse mode: When enabled, the vehicle enters into reverse mode the throttle is engaged.

App Download

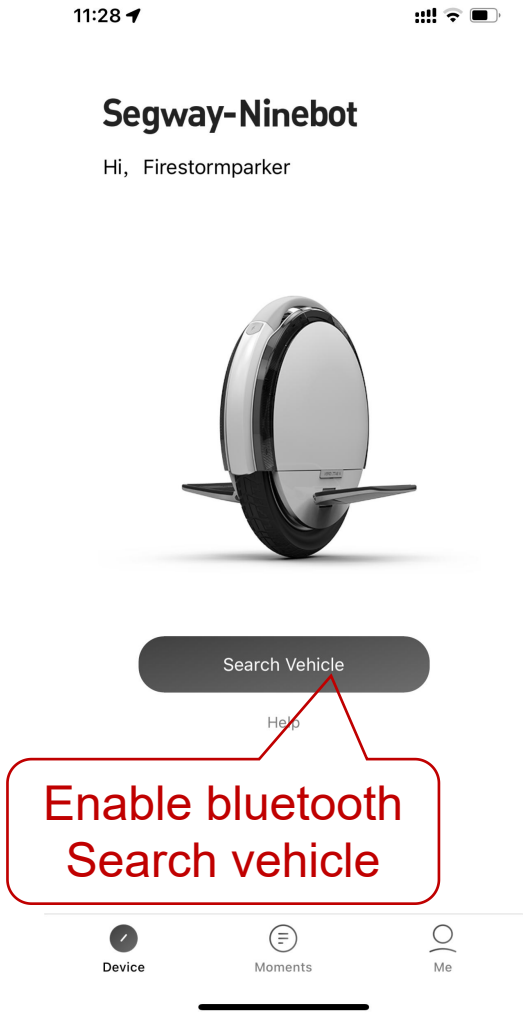




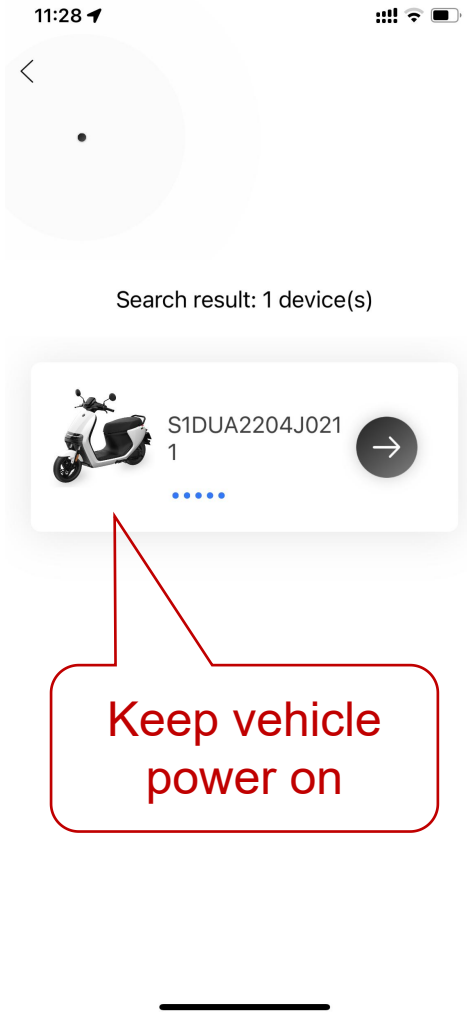




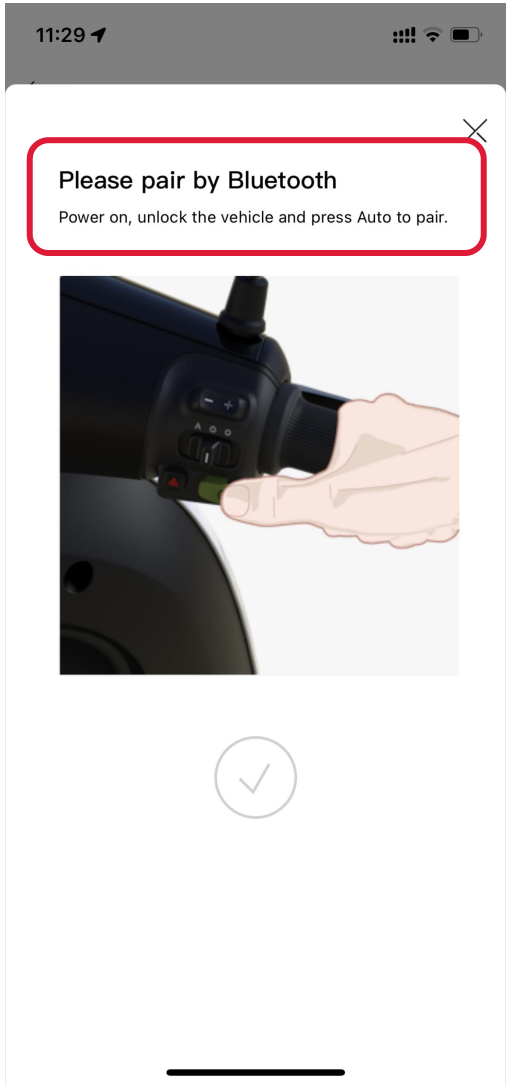
Active your vehicle



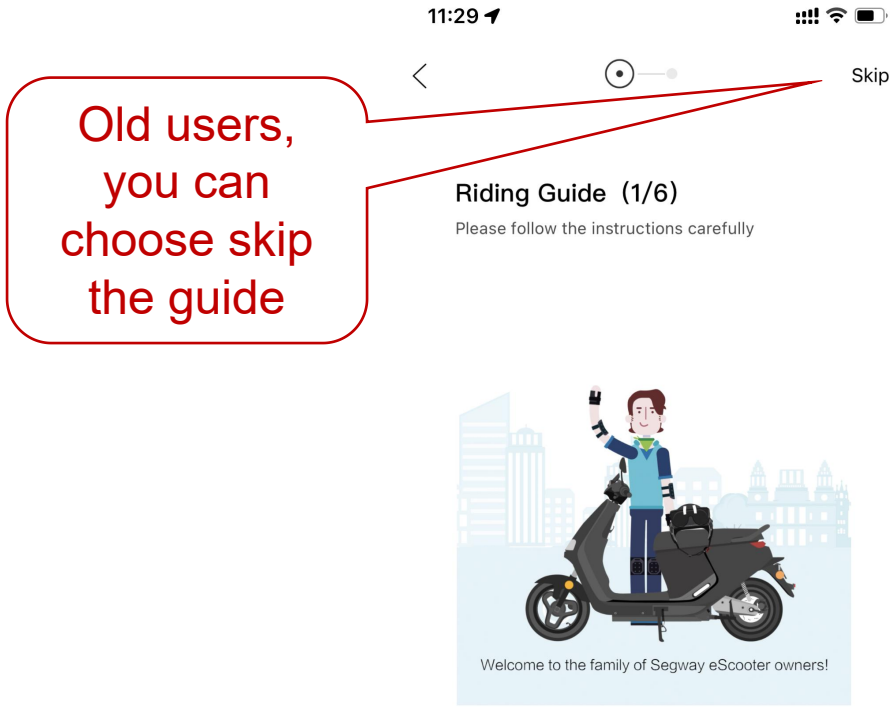
Enable bluetooth
Search vehicle



Keep vehicle power on

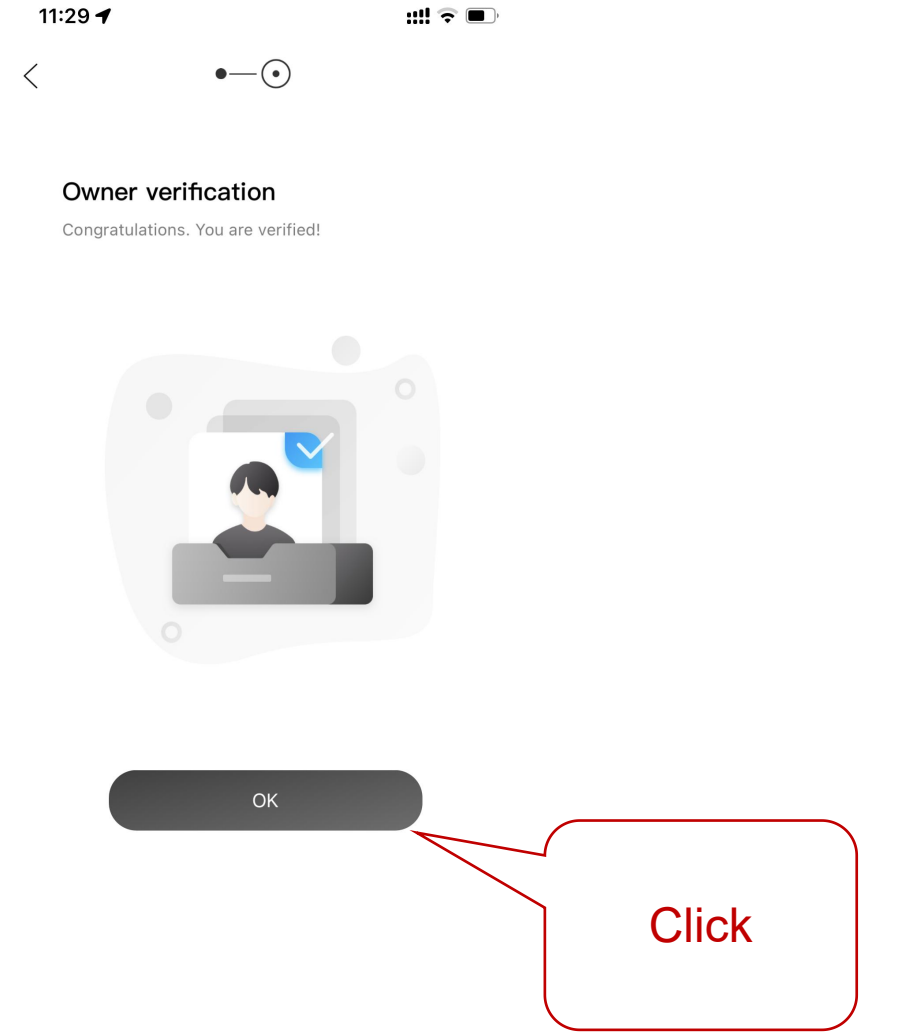


Riding Guide&Owner verifcation



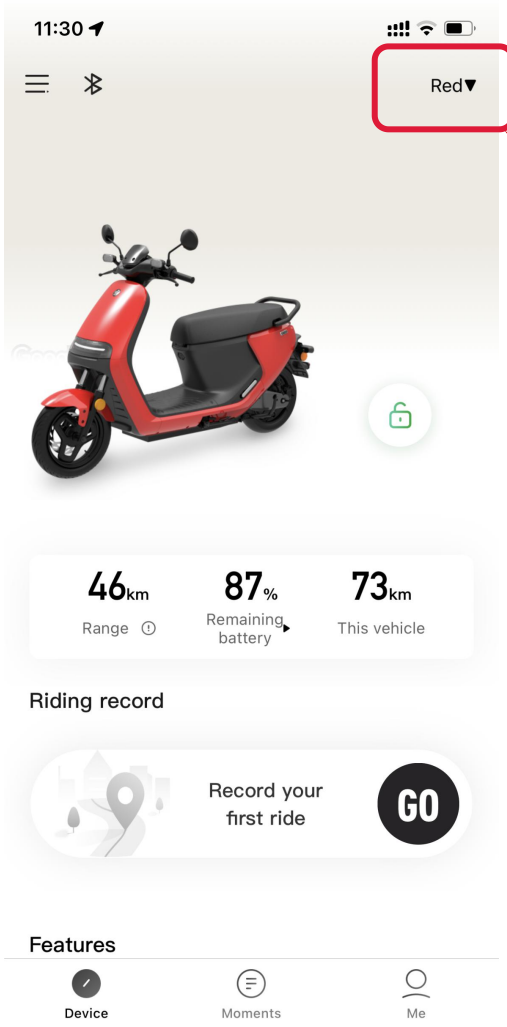
Old users, you can choose skip the guide

Follow the guide

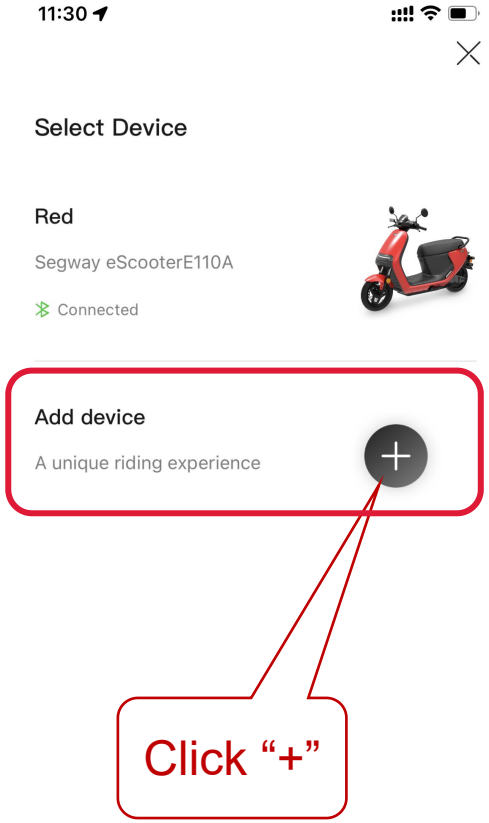


Click

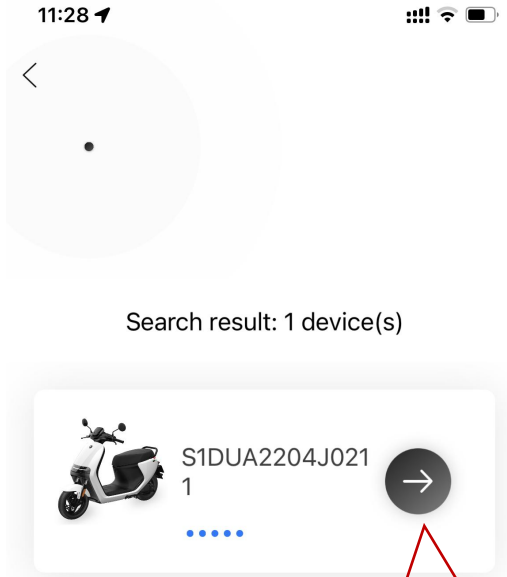
Add multi devices



Click

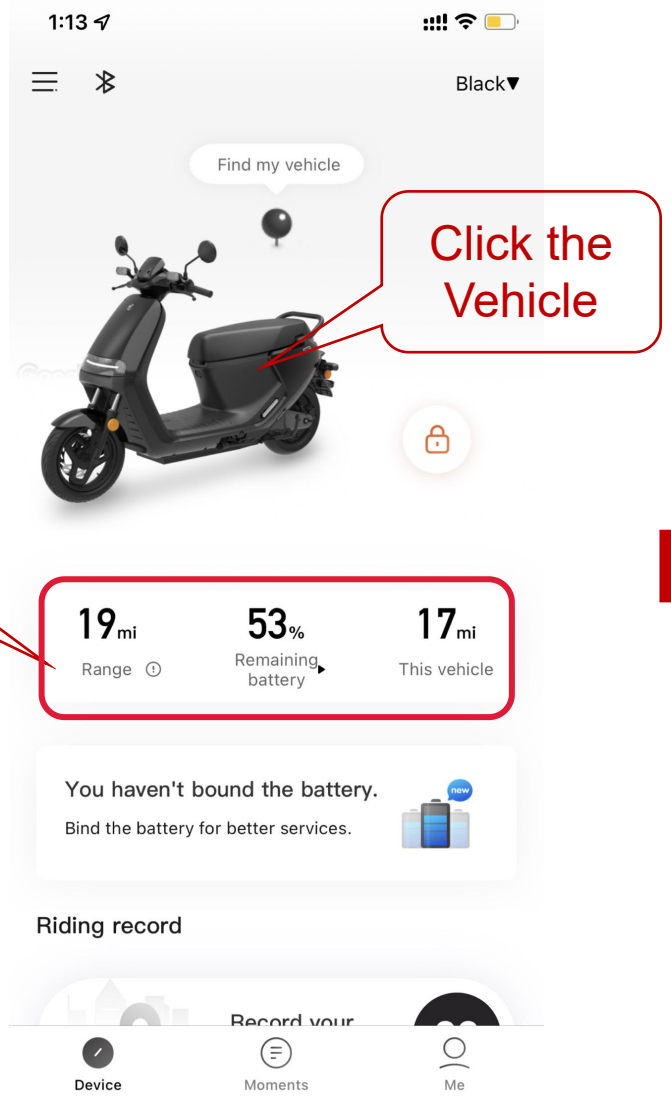


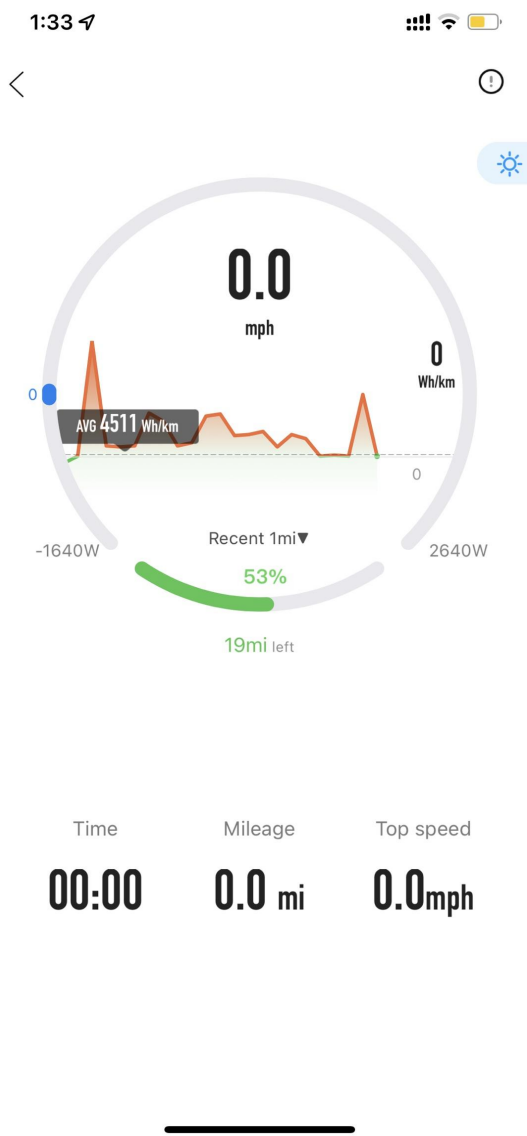
Click “+”



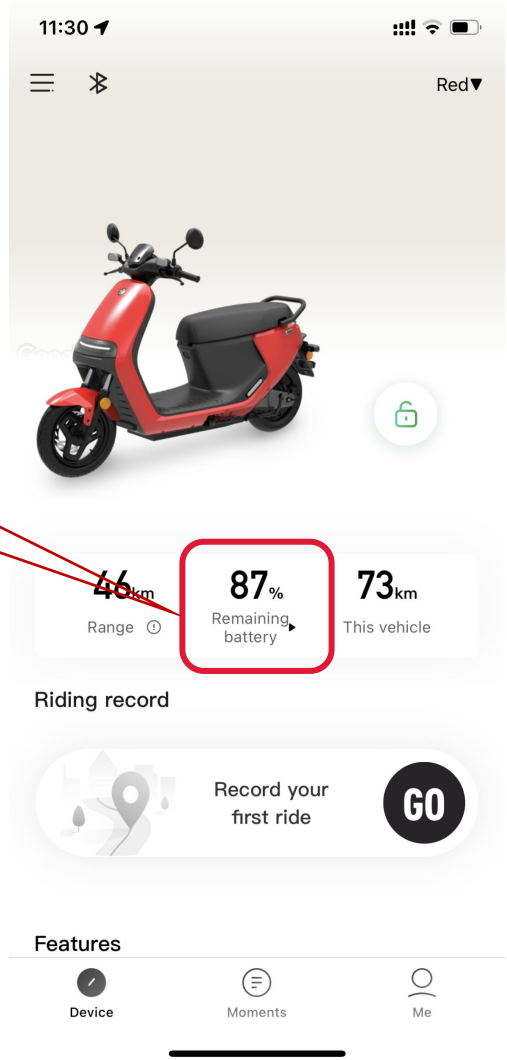
Click “→” , follow the steps to bind the vehicle

Remaining mileage & Driven Distance

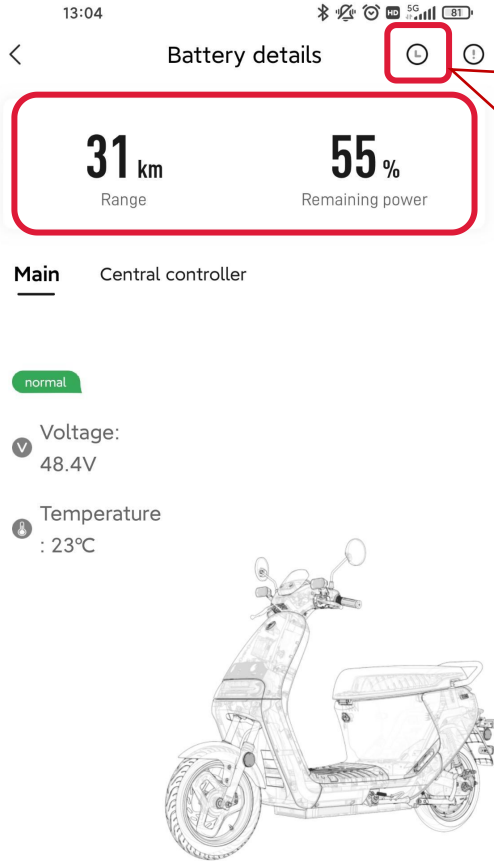




Battery detail, central control battery detail

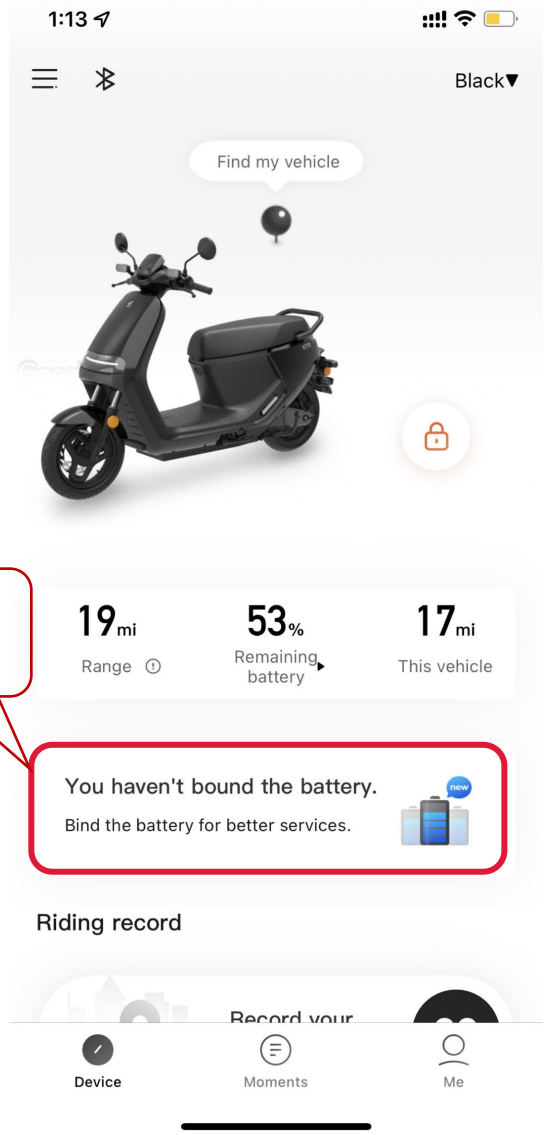


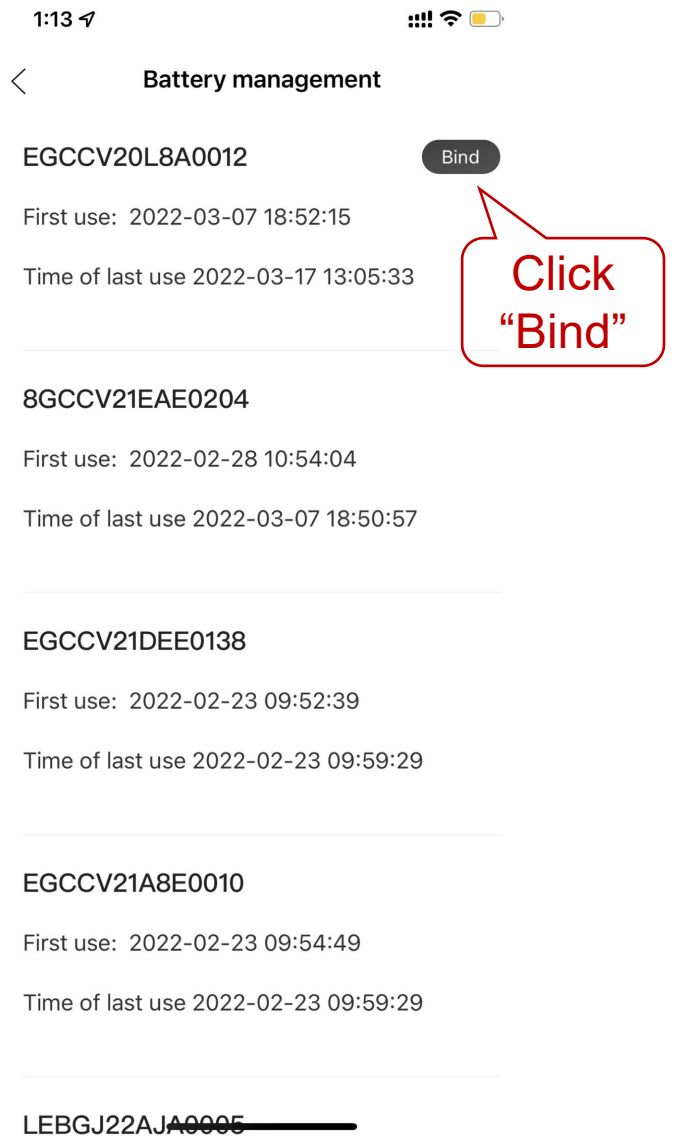
Click “Remaining battery”

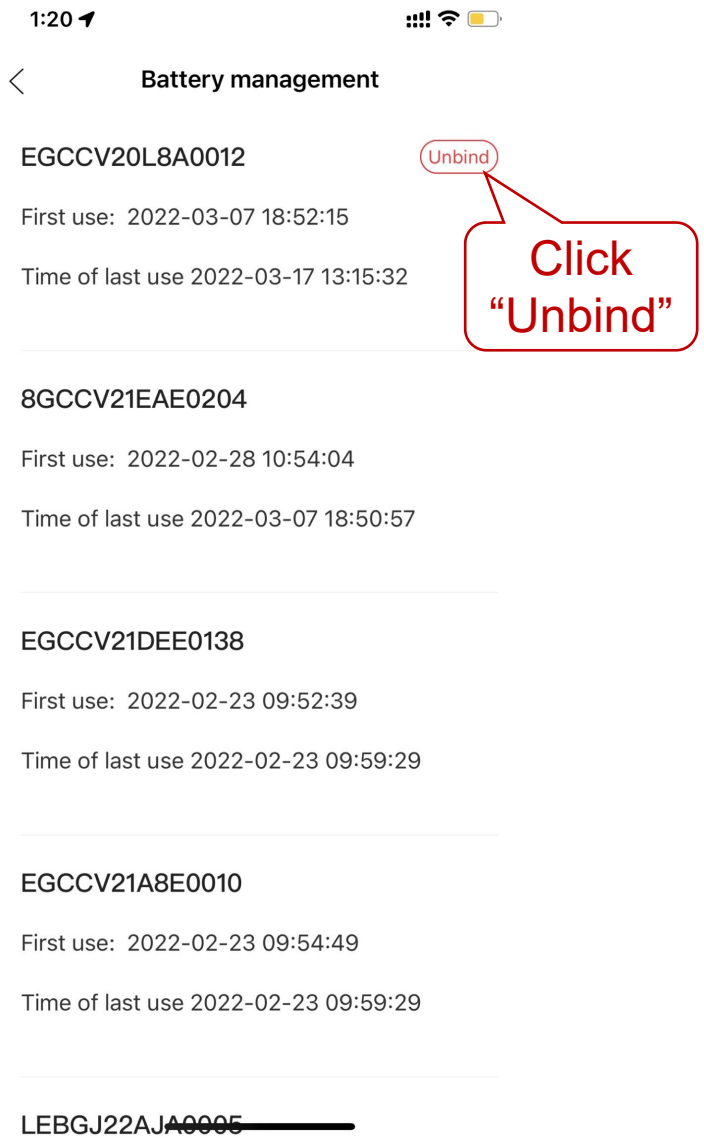


Click here into the battery management. You can unbind the battery here.

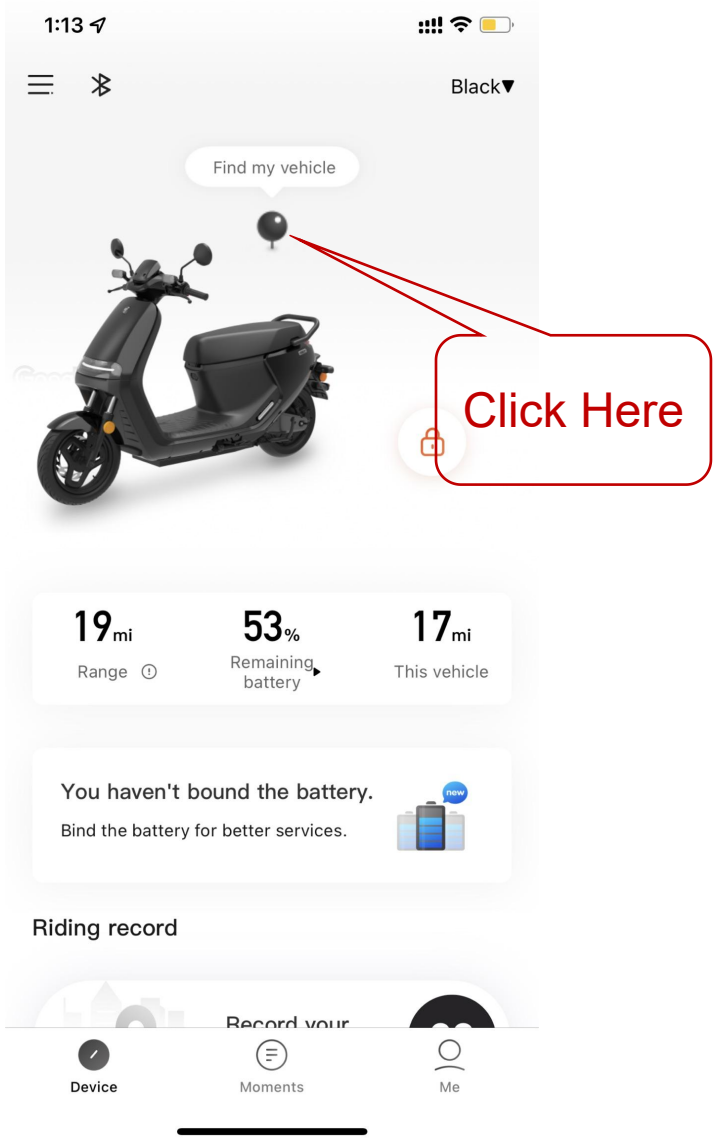
Bind the battery

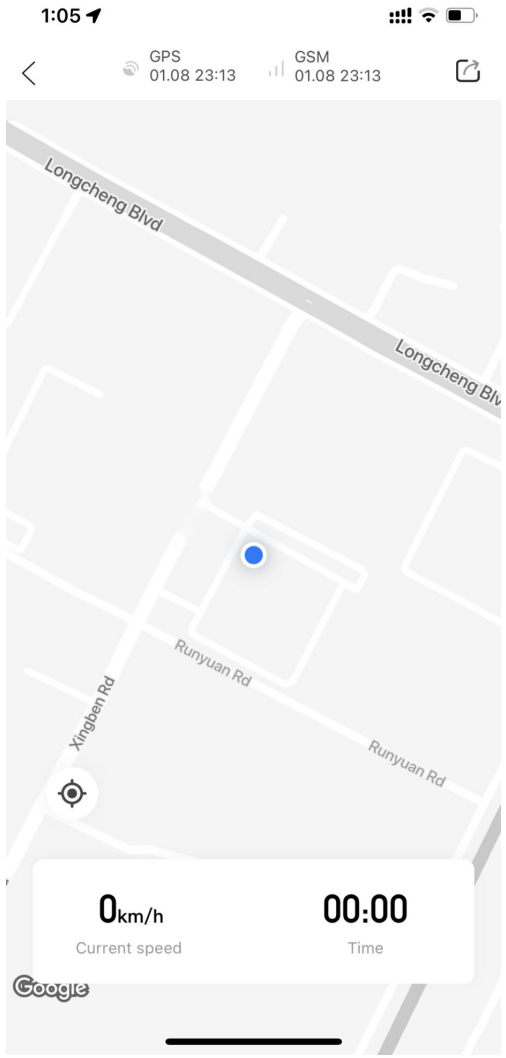




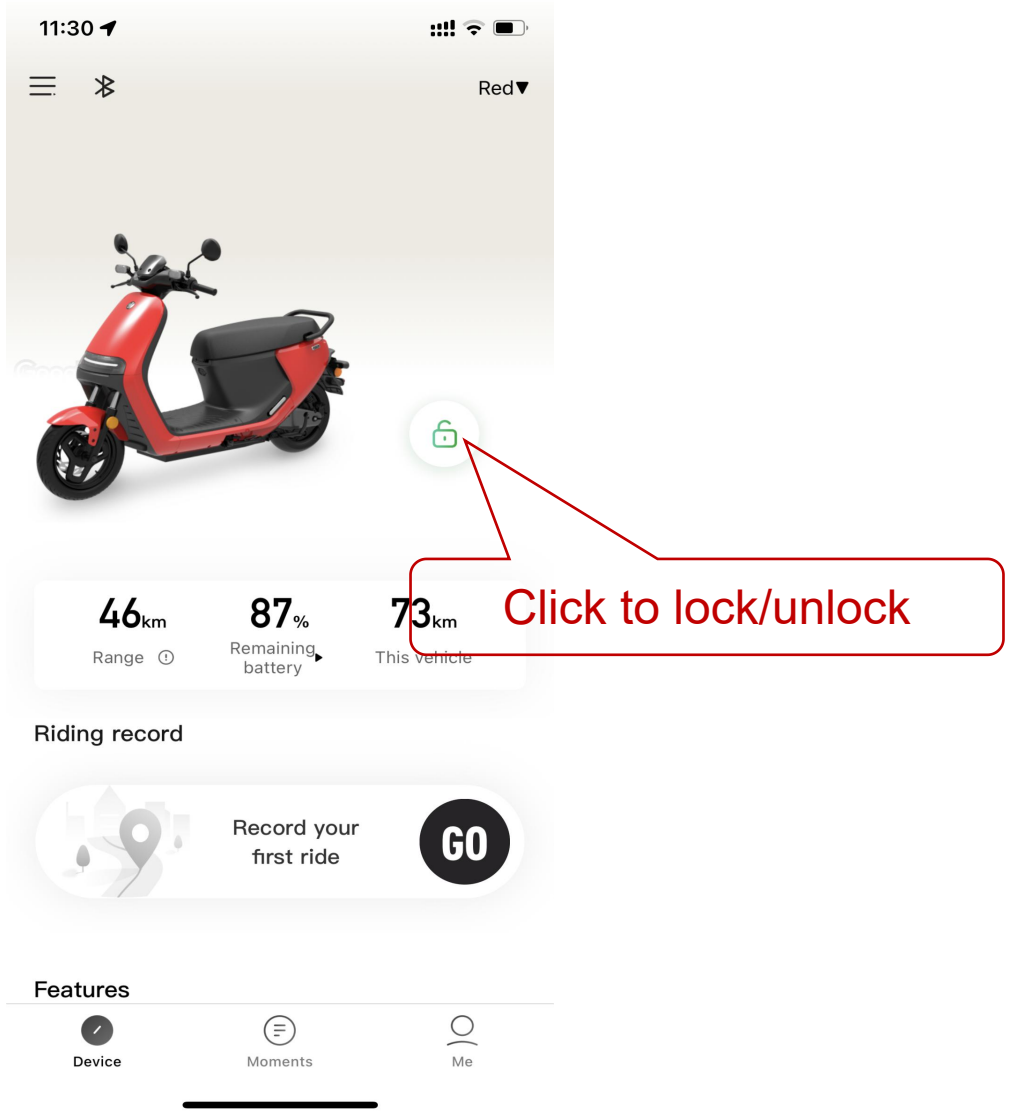


Real-time vehicle positioning

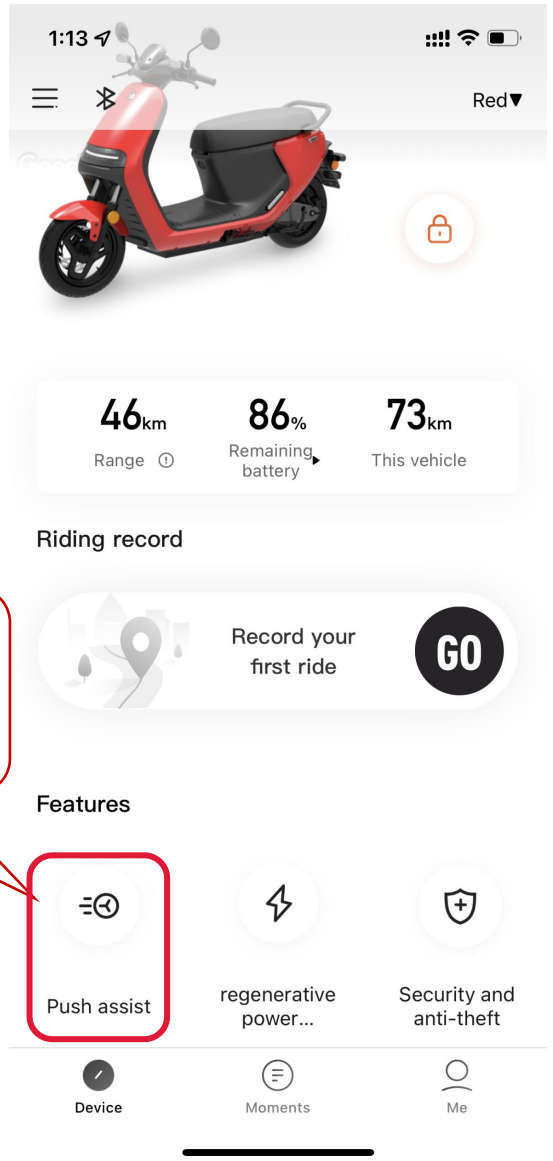




Remote Unlock

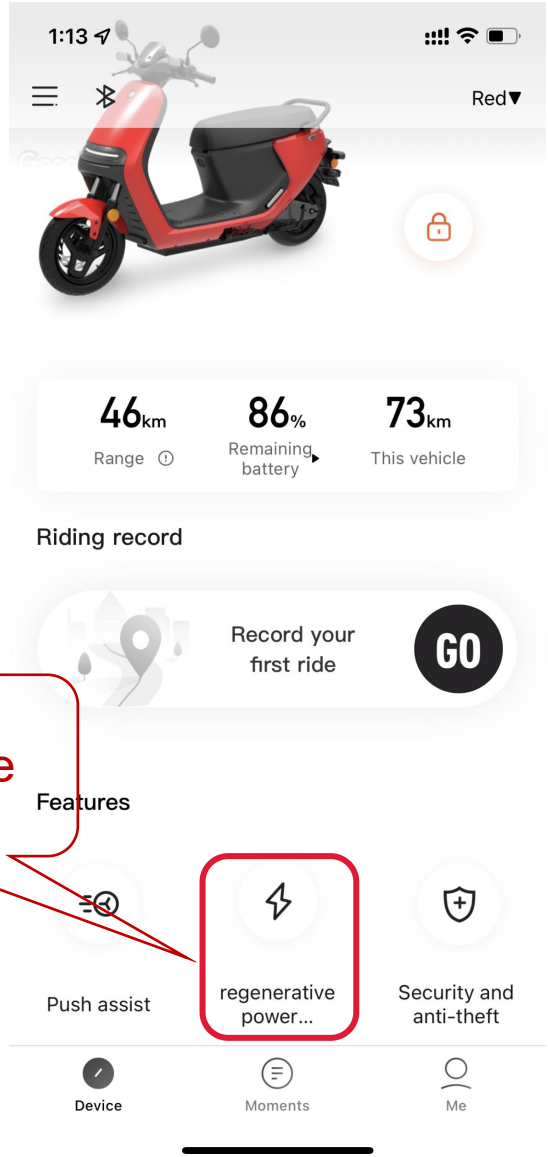


Push Assist

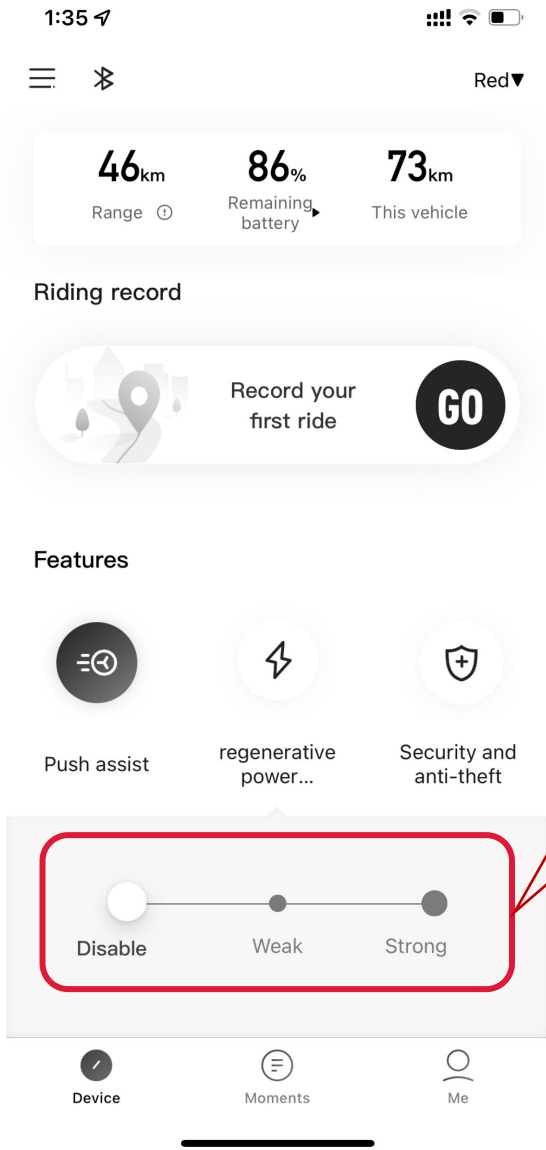


Click “Push assist” to enable it

Regenerative Power

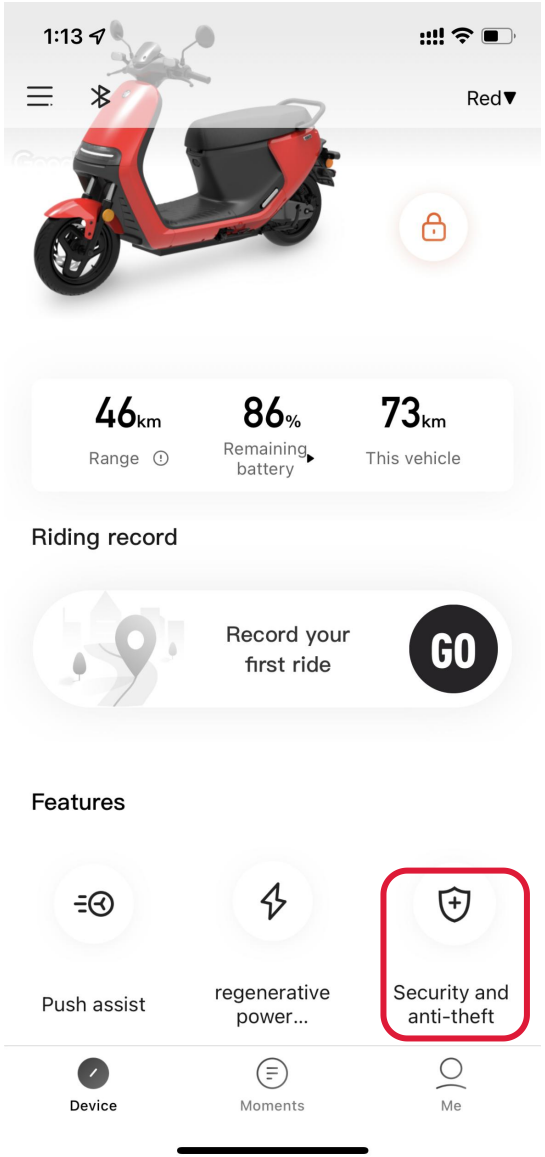


Click “regenerative power”



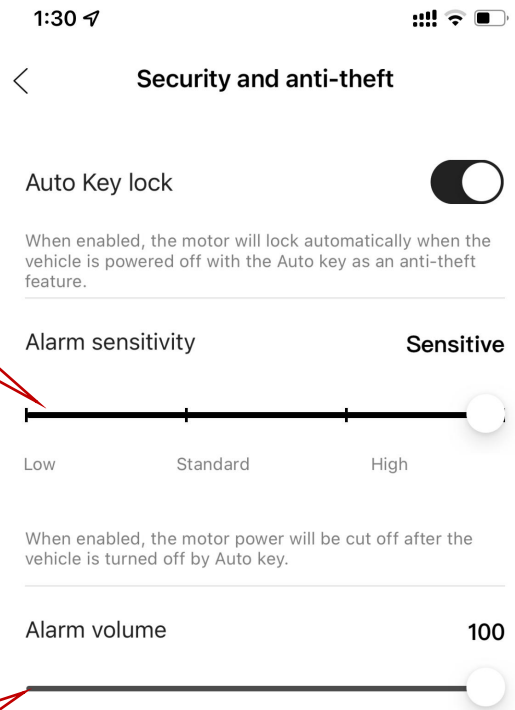
Choose the level

Security and anti-theft



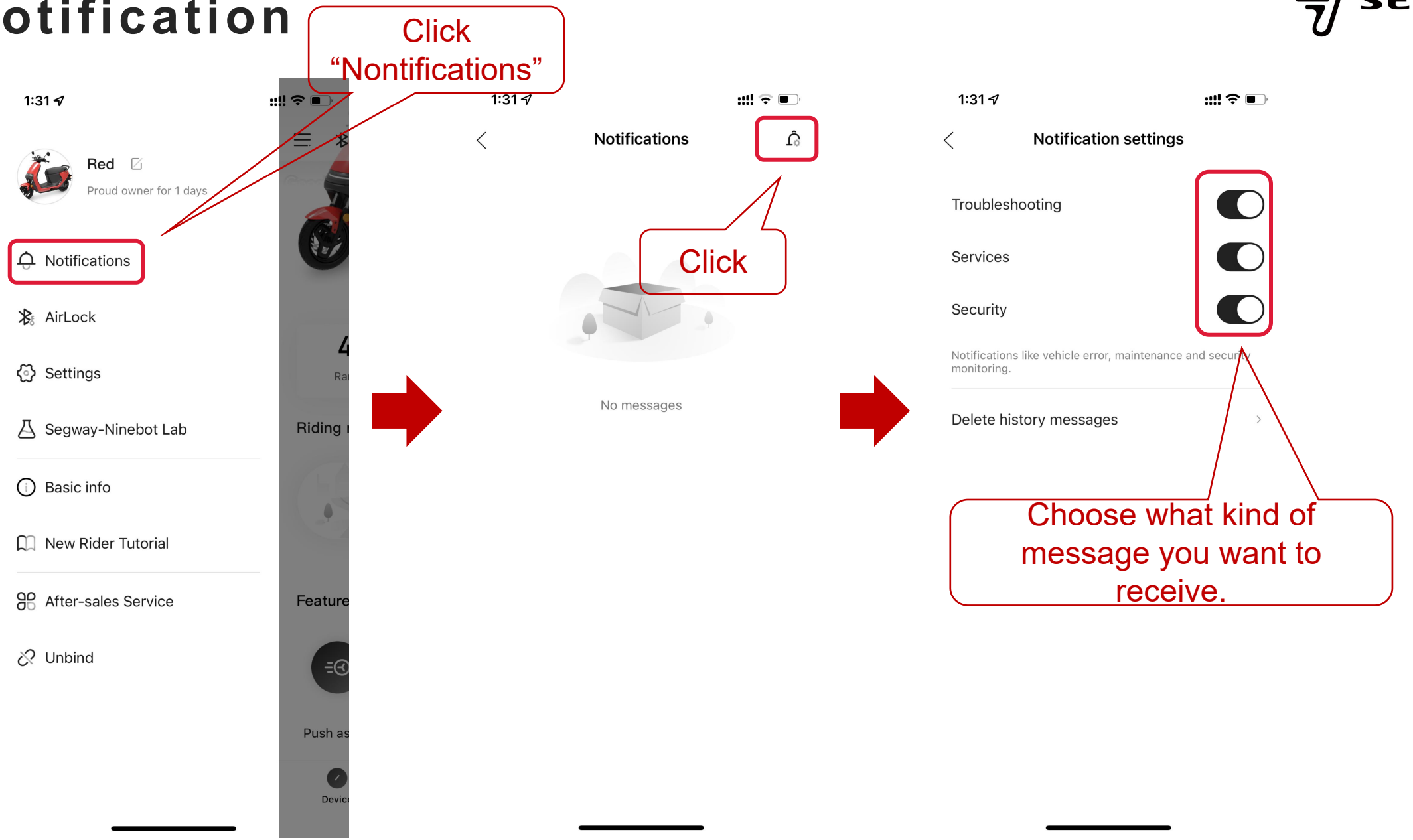
Set Alarm sensitivity level

Set alarm volume

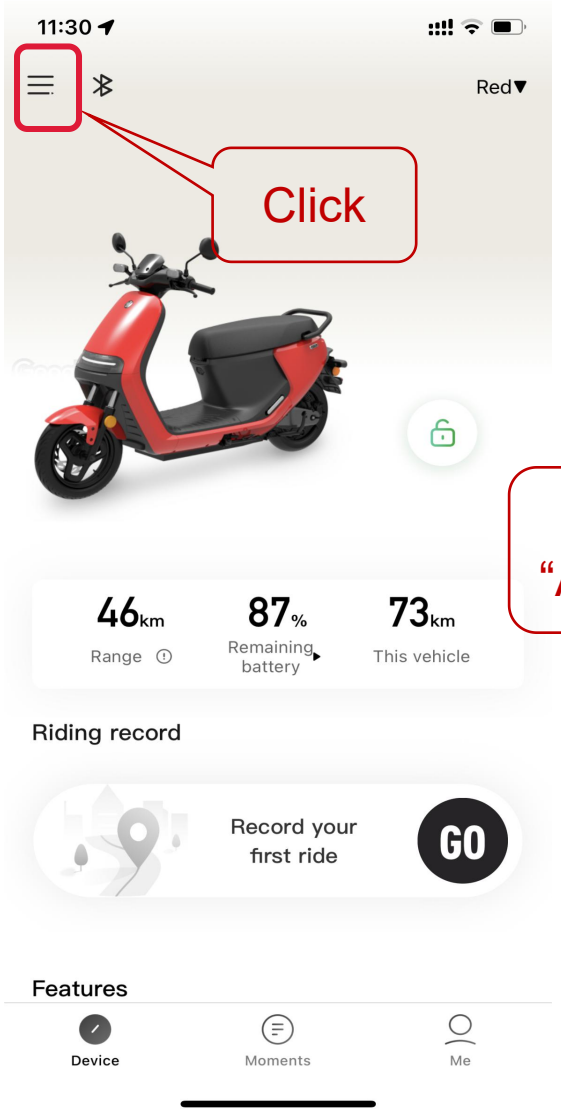


Click

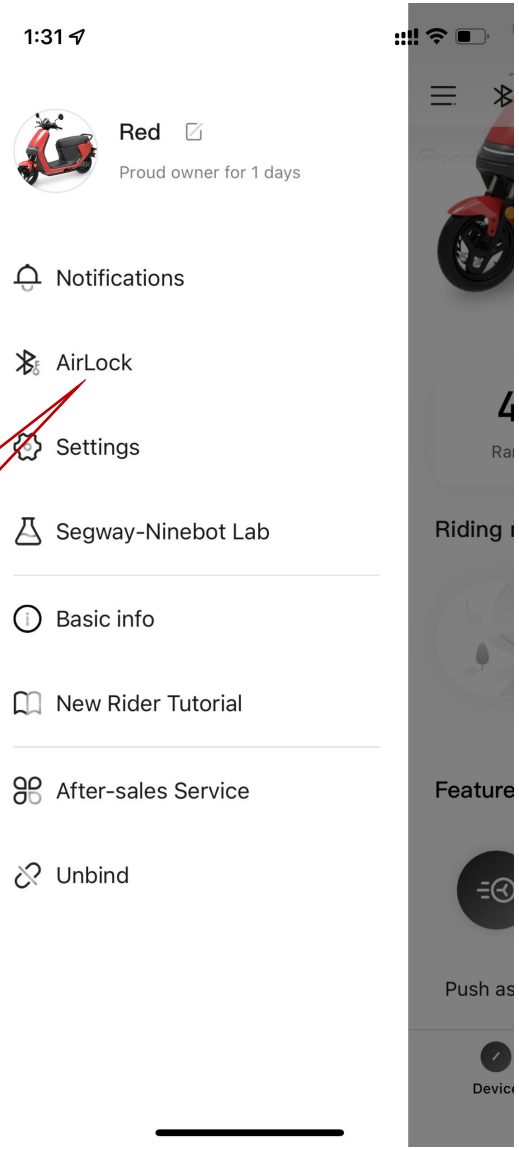
Notification

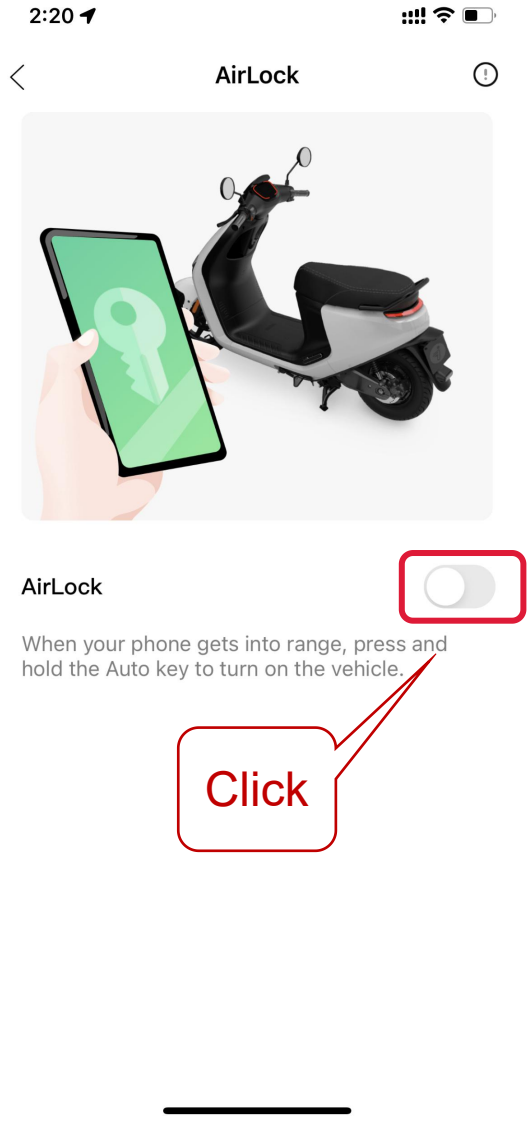


Set Airlock

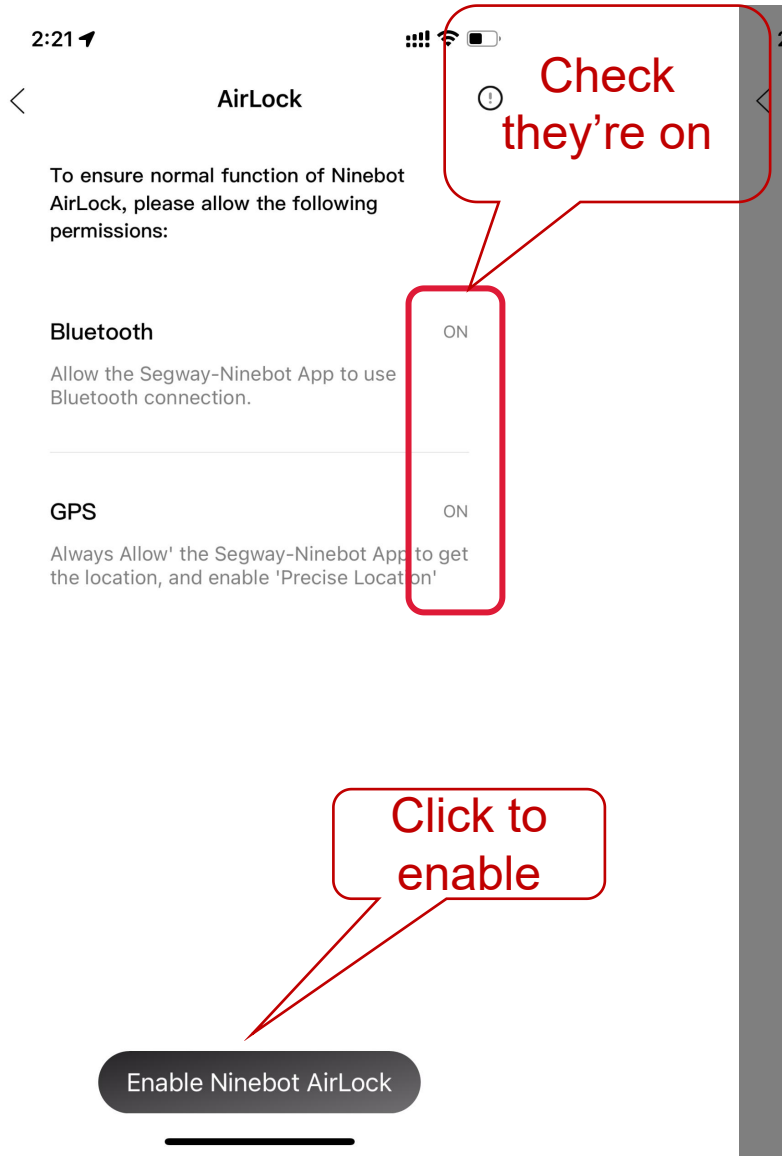


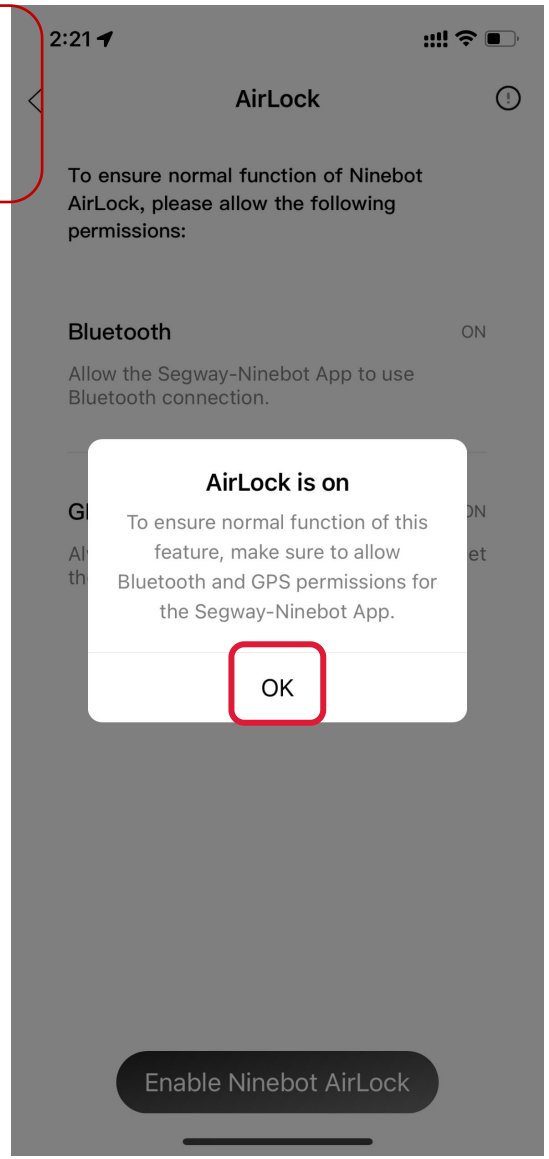
Click "AirLock"

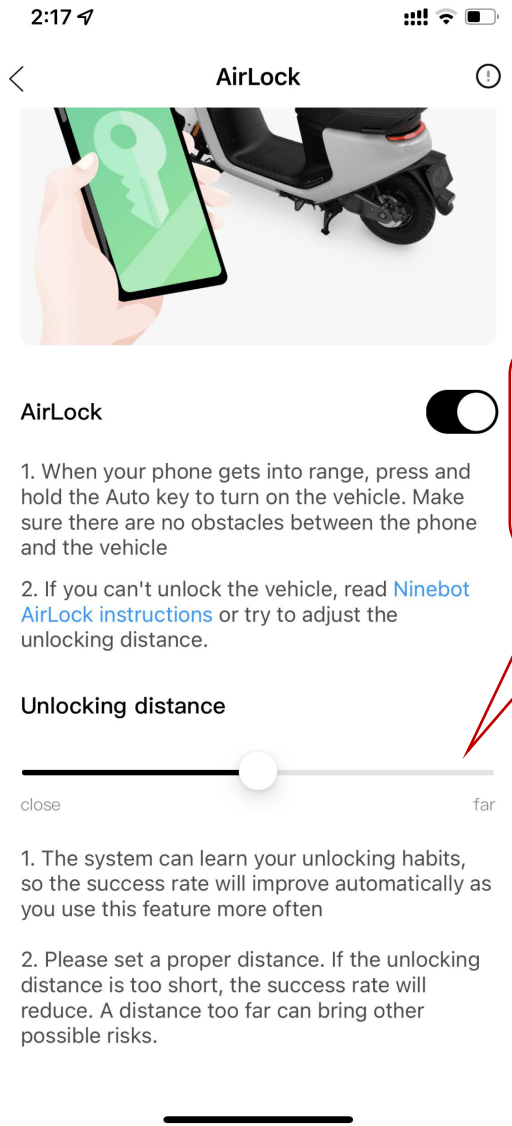




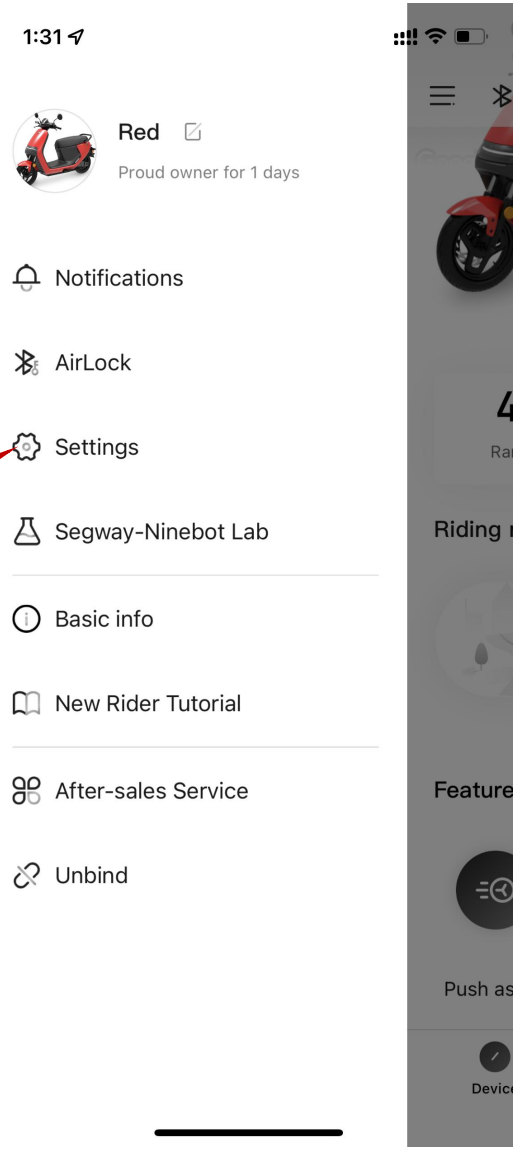
Set Airlock


2:21
AirLock
To ensure normal function of Ninebot AirLock, please allow the following permissions:
Bluetooth
ON
Allow the Segway-Ninebot App to use Bluetooth connection.
GPS
ON
Always Allow' the Segway-Ninebot App to get the location, and enable 'Precise Location'
Check they're on
Click to enable
Enable Ninebot AirLock

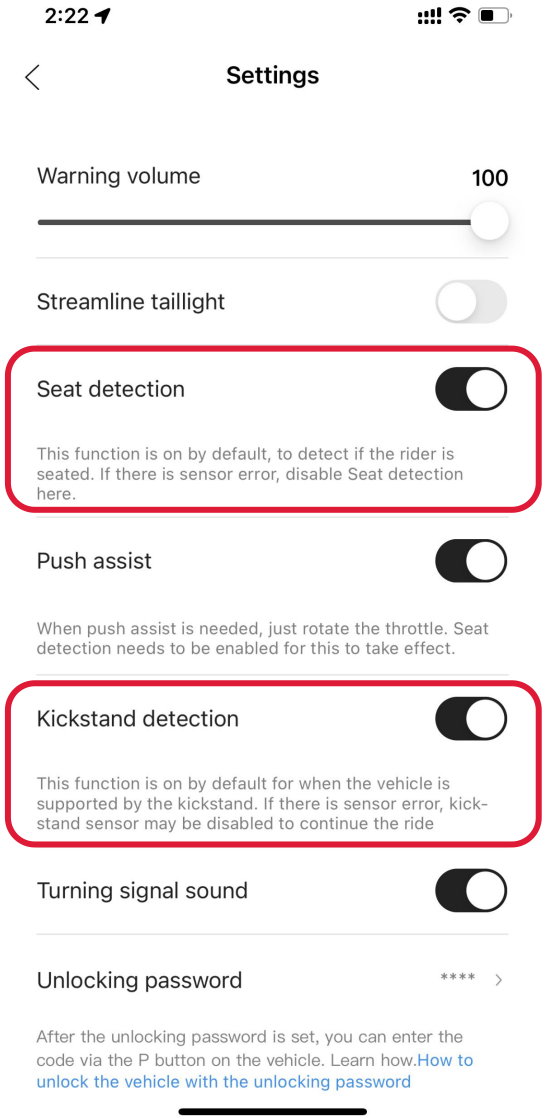

2:21
AirLock
To ensure normal function of Ninebot AirLock, please allow the following permissions:
Bluetooth
ON
Allow the Segway-Ninebot App to use Bluetooth connection.
AirLock is on
To ensure normal function of this feature, make sure to allow Bluetooth and GPS permissions for the Segway-Ninebot App.
OK
Enable Ninebot AirLock


2:17
AirLock
AirLock
1. When your phone gets into range, press and hold the Auto key to turn on the vehicle. Make sure there are no obstacles between the phone and the vehicle
2. If you can't unlock the vehicle, read Ninebot AirLock instructions or try to adjust the unlocking distance.
Unlocking distance
close
far
1. The system can learn your unlocking habits, so the success rate will improve automatically as you use this feature more often
2. Please set a proper distance. If the unlocking distance is too short, the success rate will reduce. A distance too far can bring other possible risks.
Adjust unlocking distance

Seat&kickstand detection

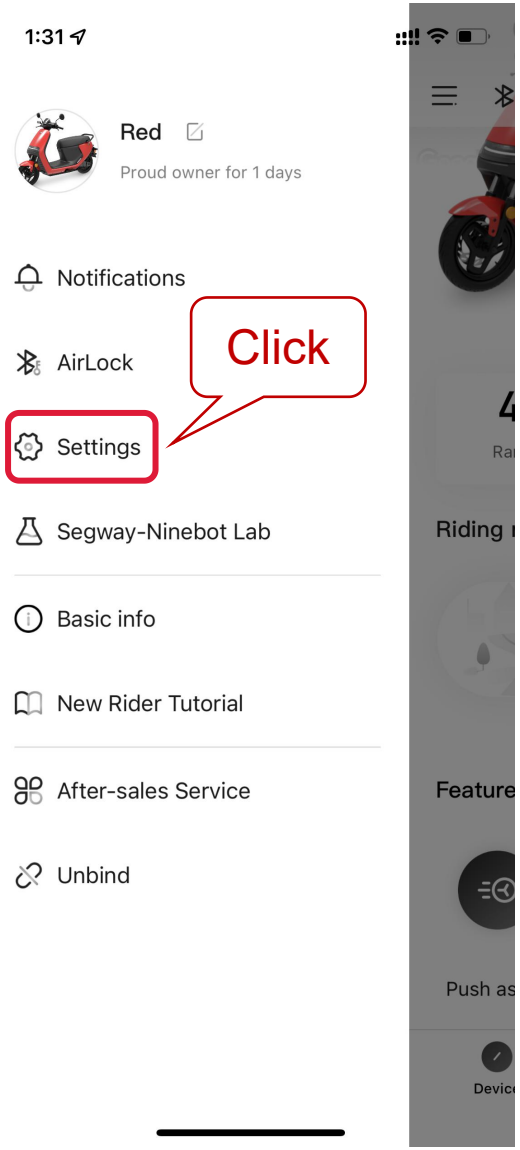


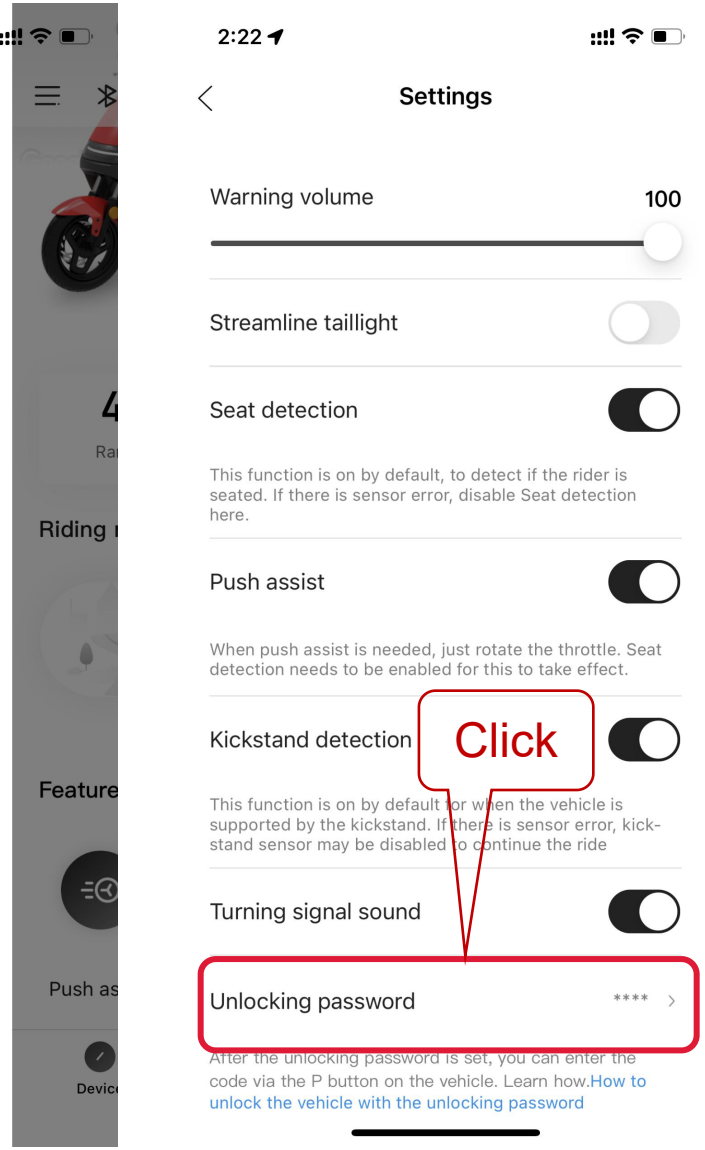
Click “Settings”

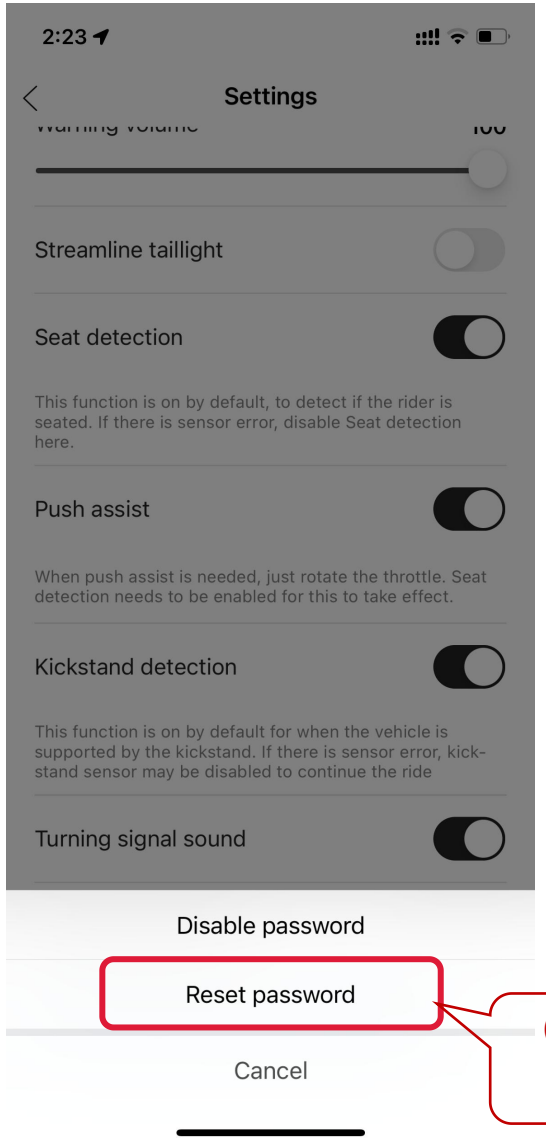


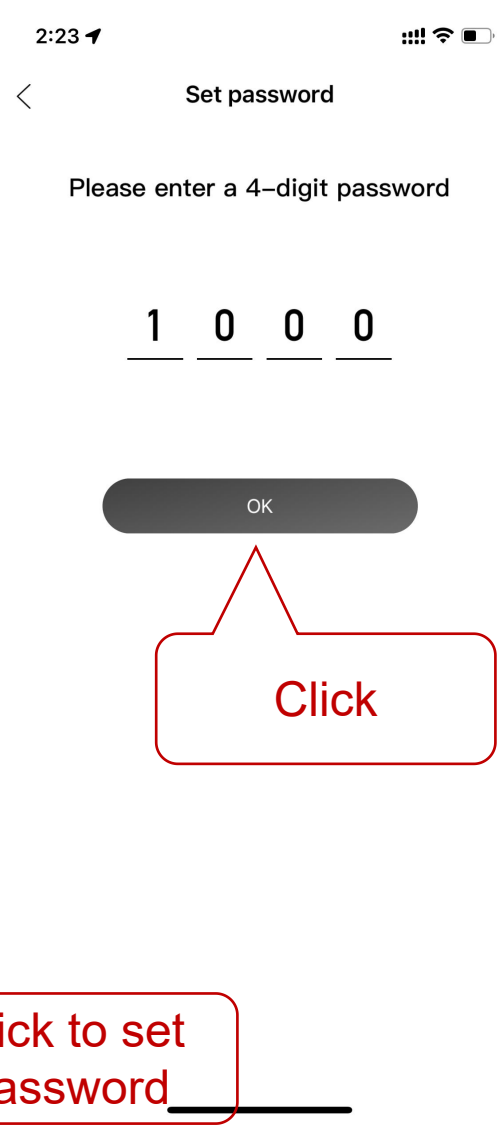
Click to enable and disable

Password unlock

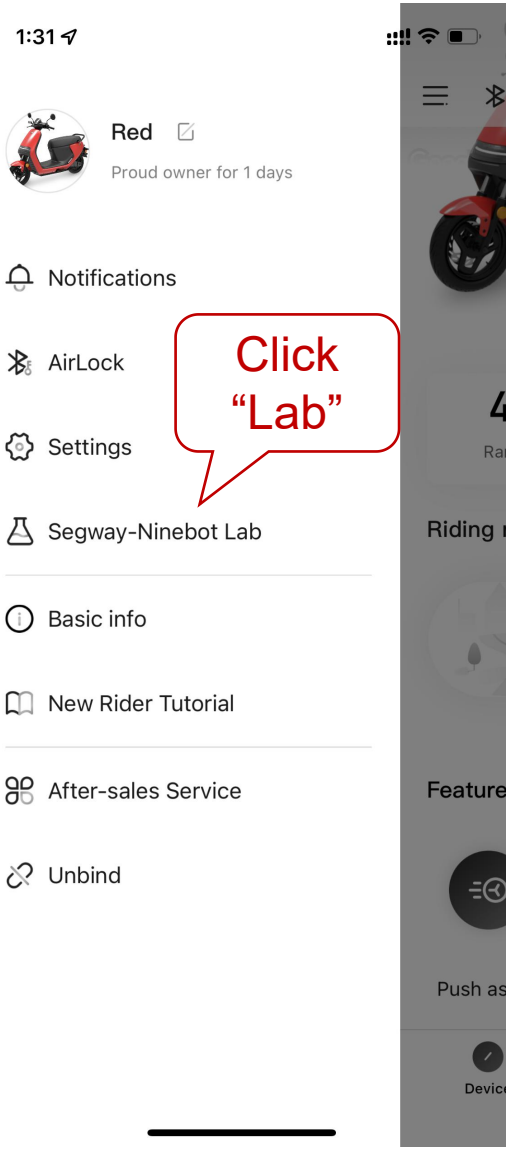


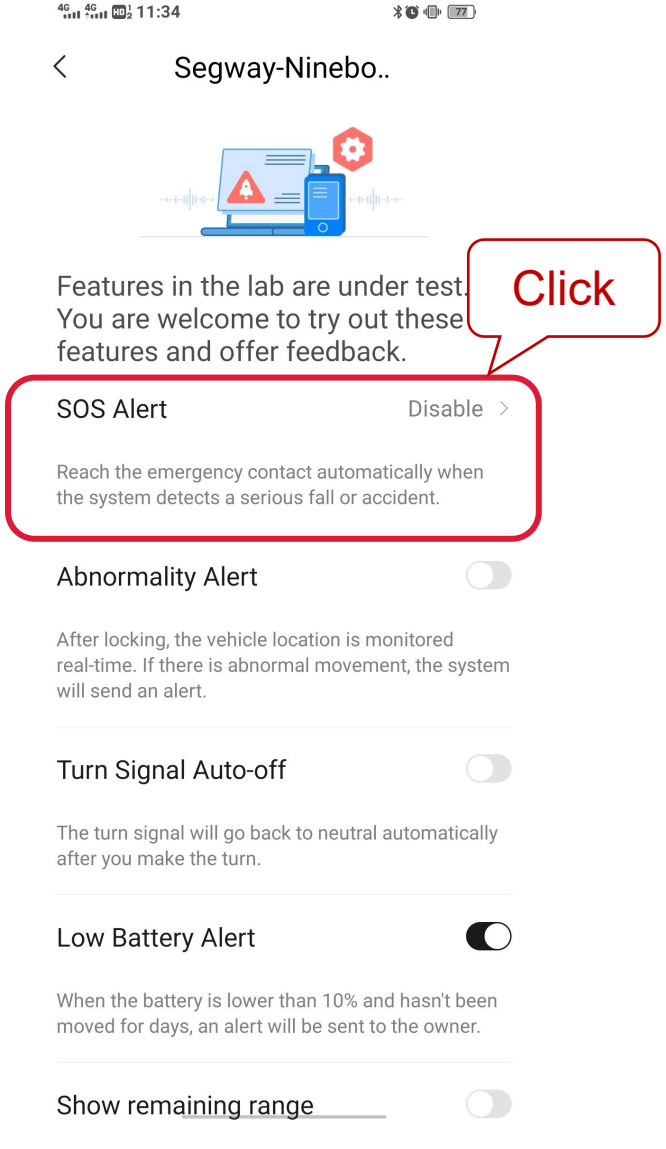


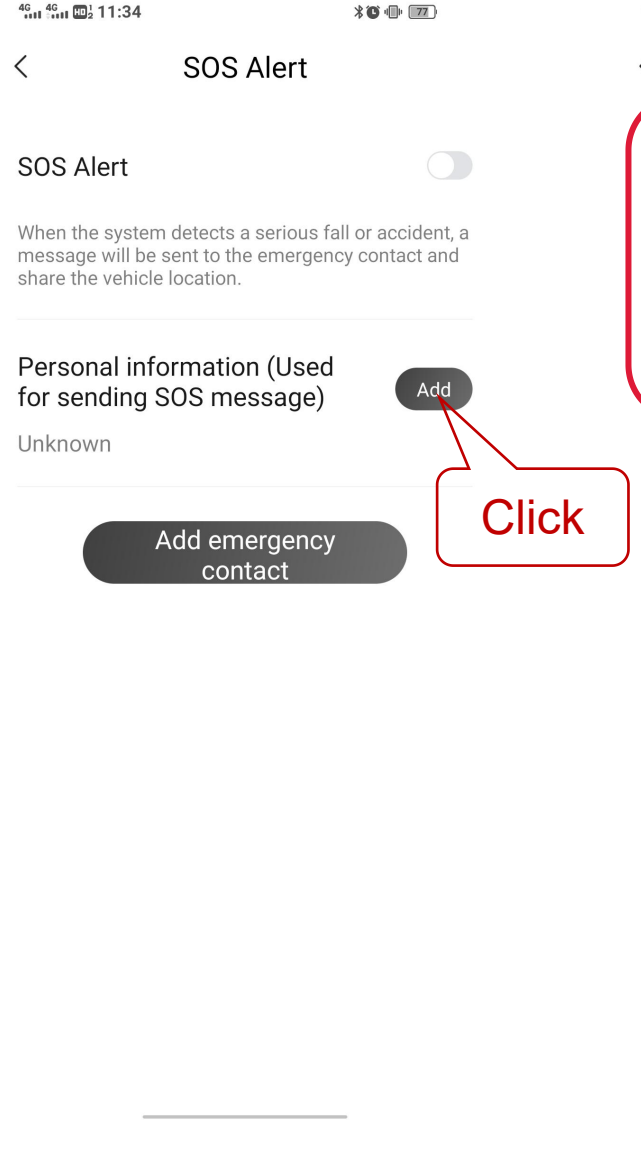


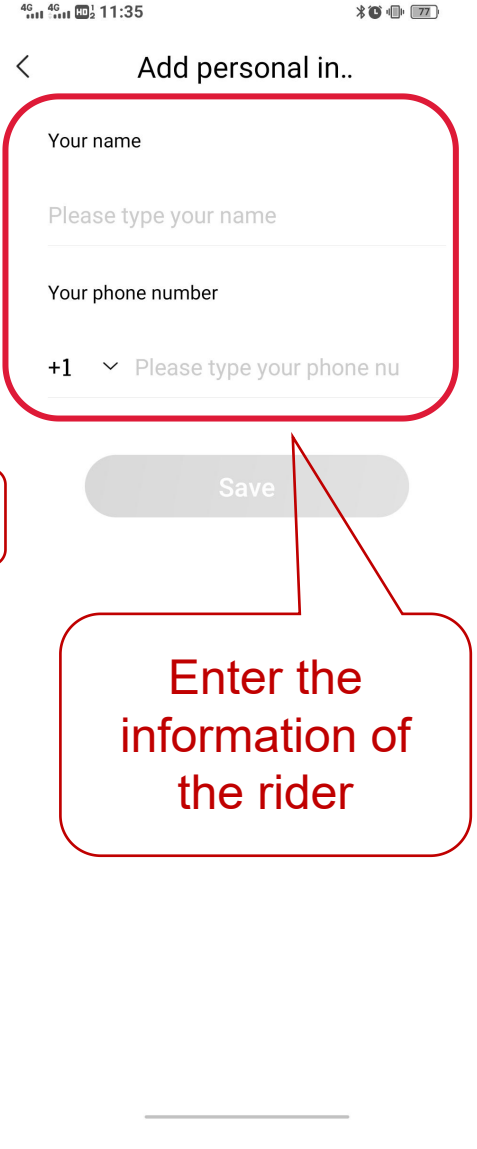


SOS Alert

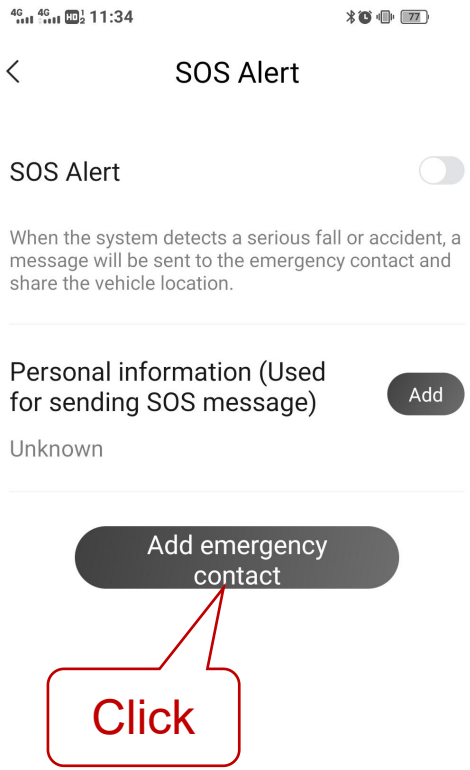

1:31
Red
Proud owner for 1 days
Notifications
AirLock
Settings
Segway-Ninebot Lab
Basic info
New Rider Tutorial
After-sales Service
Unbind
Click "Lab"


11:34
Segway-Ninebo..
Features in the lab are under test. You are welcome to try out these features and offer feedback.
SOS Alert
Disable
Reach the emergency contact automatically when the system detects a serious fall or accident.
Click
Abnormality Alert
After locking, the vehicle location is monitored real-time. If there is abnormal movement, the system will send an alert.
Turn Signal Auto-off
The turn signal will go back to neutral automatically after you make the turn.
Low Battery Alert
When the battery is lower than 10% and hasn't been moved for days, an alert will be sent to the owner.
Show remaining range


11:34
SOS Alert
SOS Alert
When the system detects a serious fall or accident, a message will be sent to the emergency contact and share the vehicle location.
Personal information (Used for sending SOS message)
Add
Unknown
Add emergency contact
Click


11:35
Add personal in..
Your name
Please type your name
Your phone number
+1
Please type your phone nu
Save
Enter the information of the rider

SOS Alert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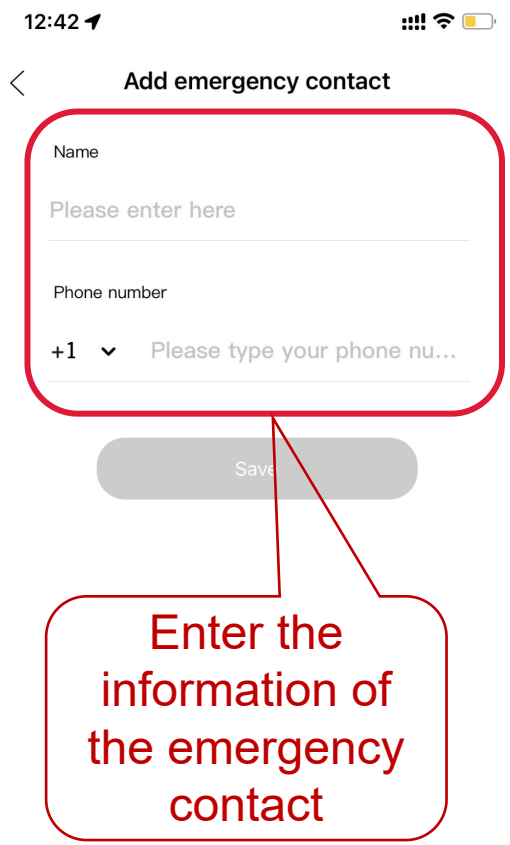
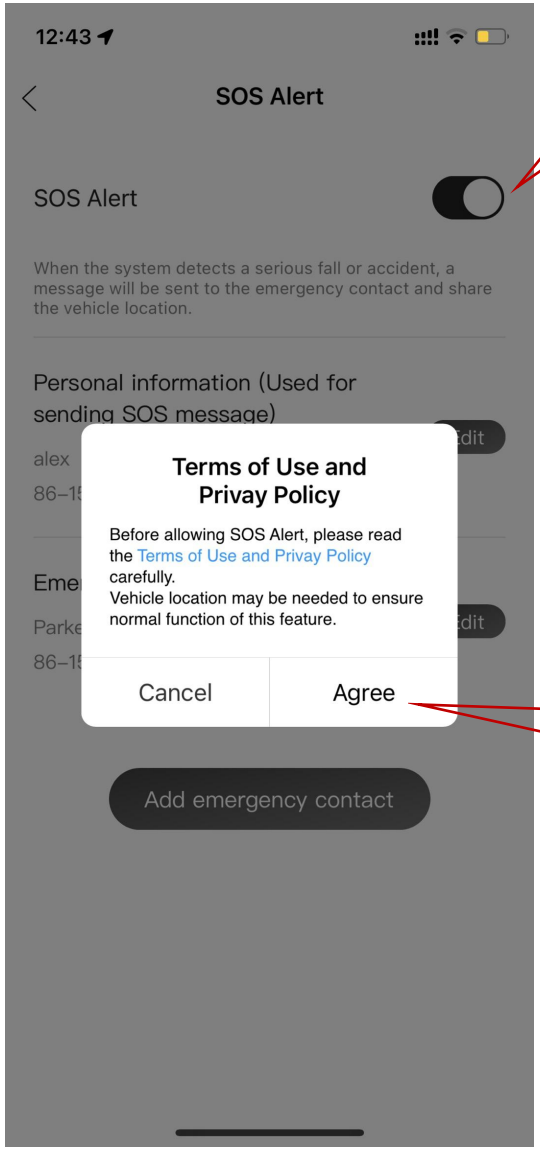
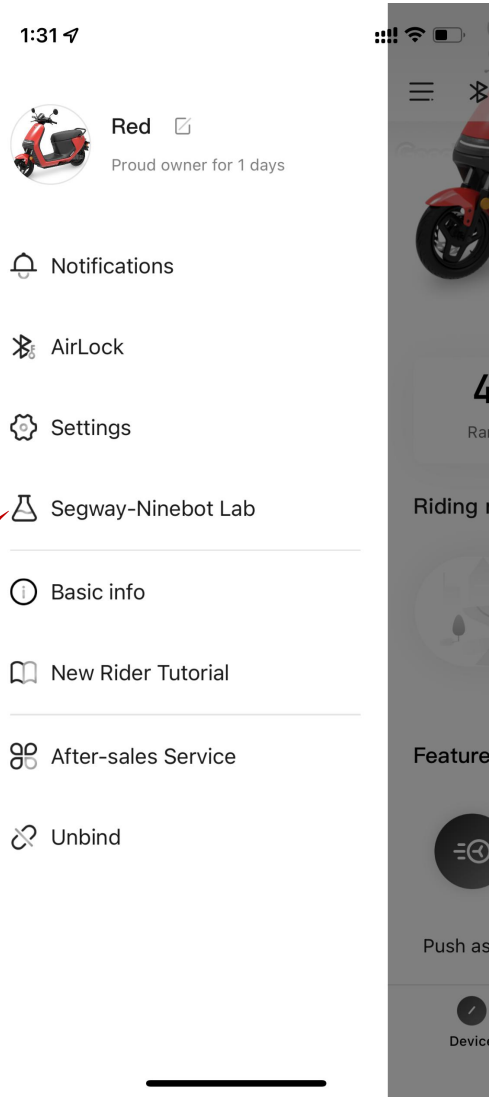
Add
Unknown
Add emergency contact
Click

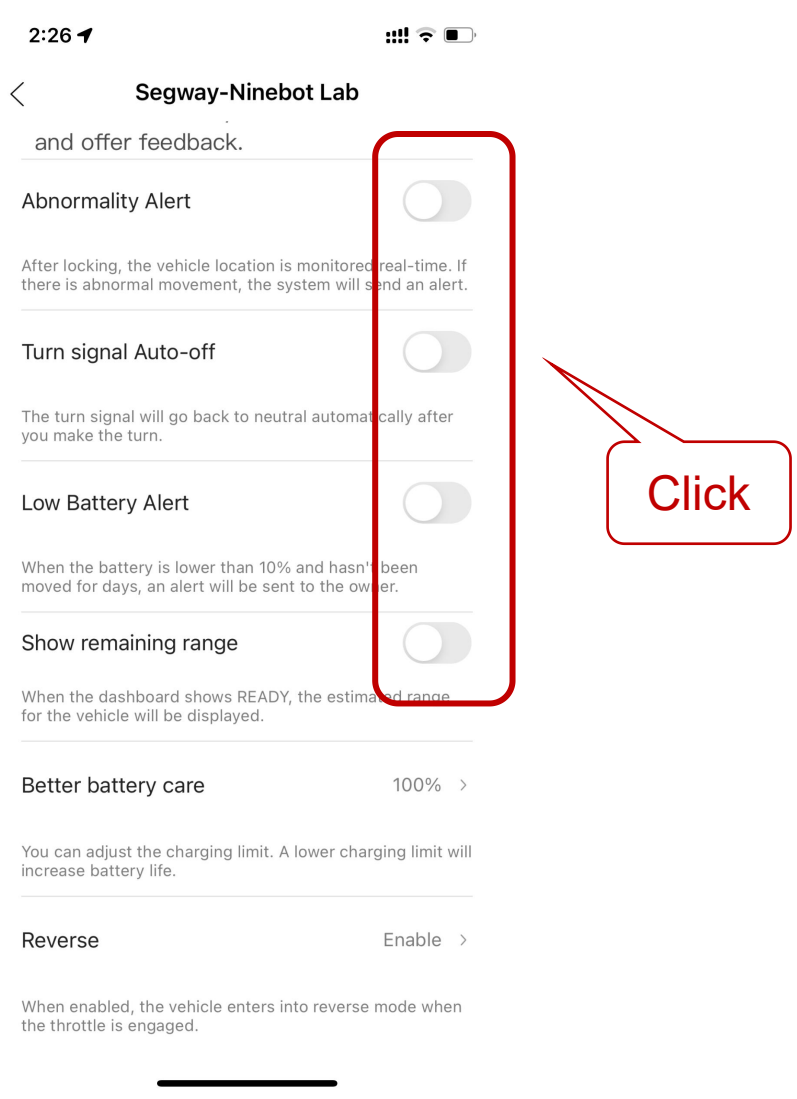

12:42
Add emergency contact
Name
Please enter here
Phone number
+1
Please type your phone nu...
Save
Enter the information of the emergency contact


12:43
SOS Alert
Click
SOS Alert
When the system detects a serious fall or accident, a message will be sent to the emergency contact and share the vehicle location.
Personal information (Used for sending SOS message)
Terms of Use and Privay Policy
Before allowing SOS Alert, please read the Terms of Use and Privay Policy carefully.
Vehicle location may be needed to ensure normal function of this feature.
Cancel
Agree
Click
Add emergency contact

Abnormality Alert & Turn signal auto-off & Low Battery Alert & Show remaining range

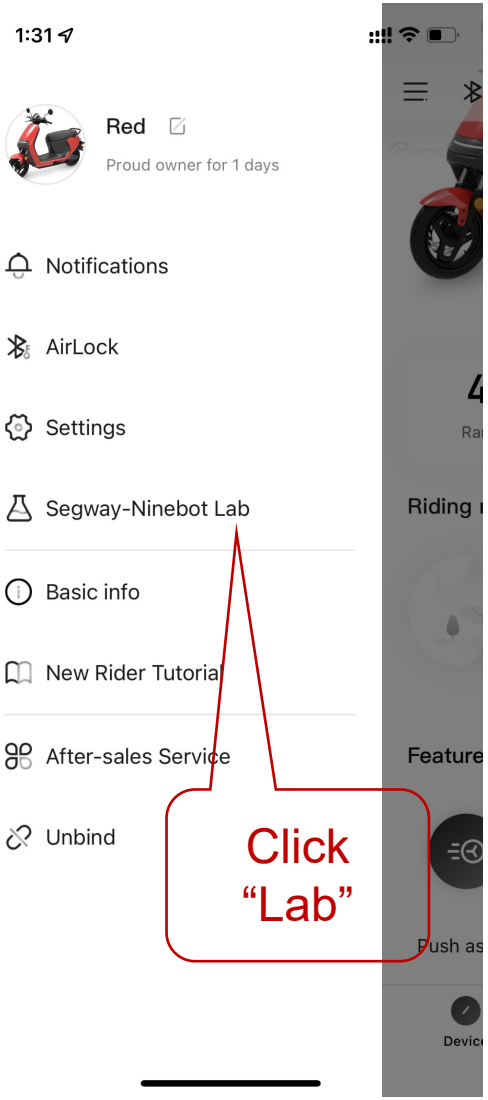


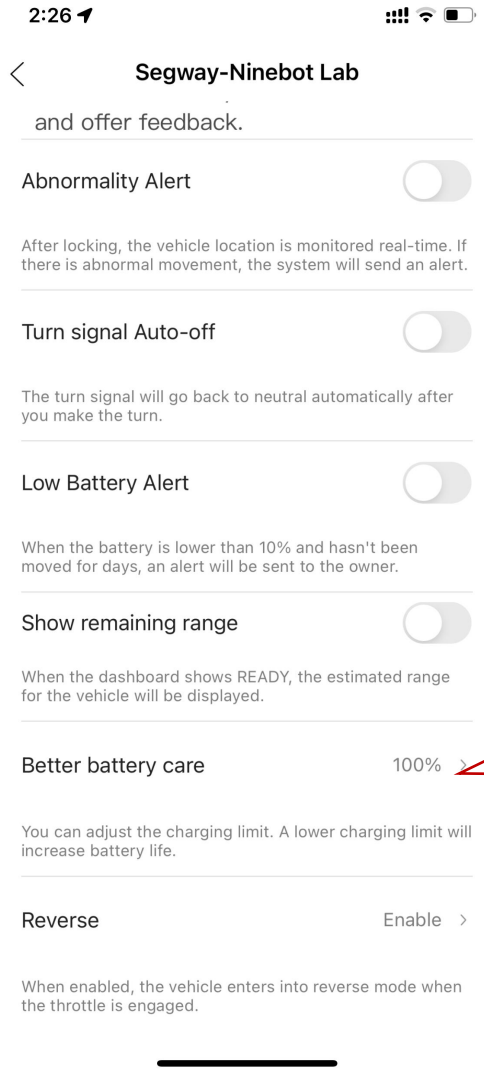
Click “Lab”

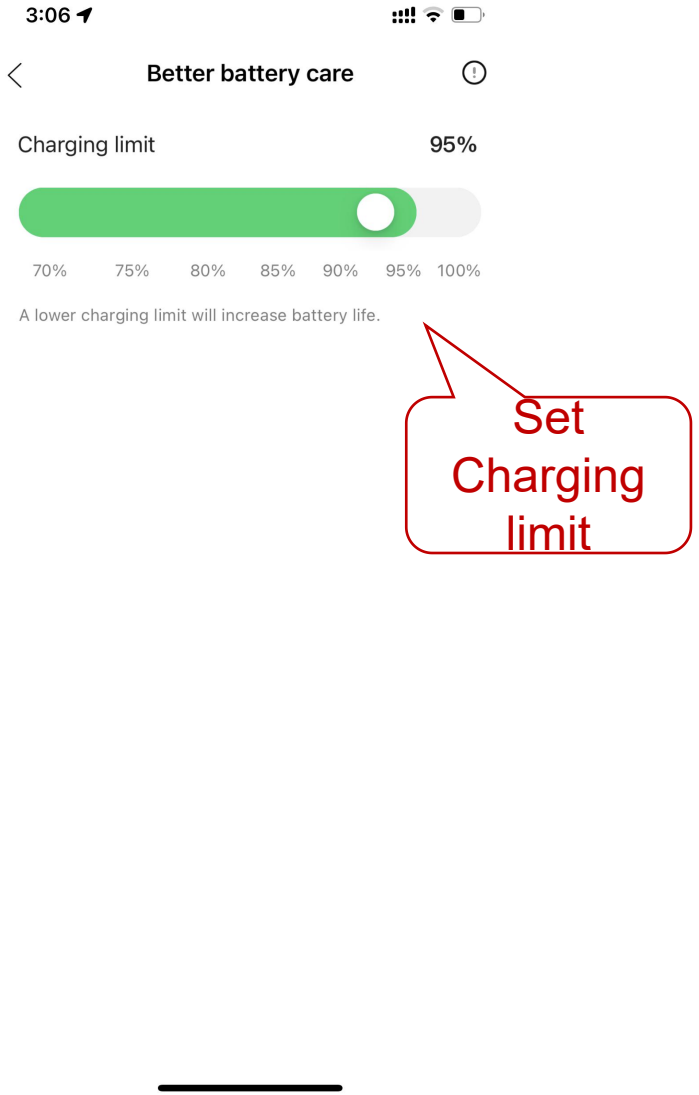


Click

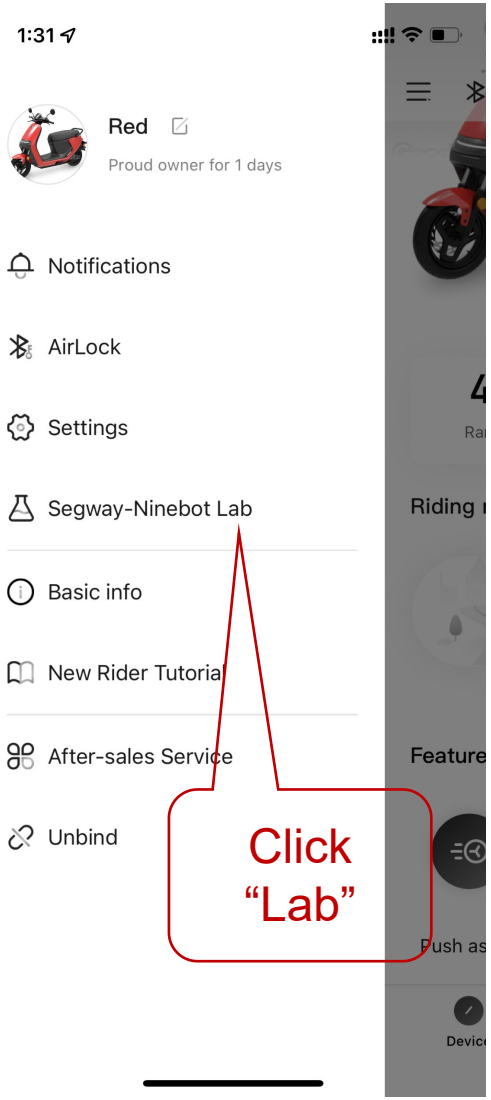
Better battery care

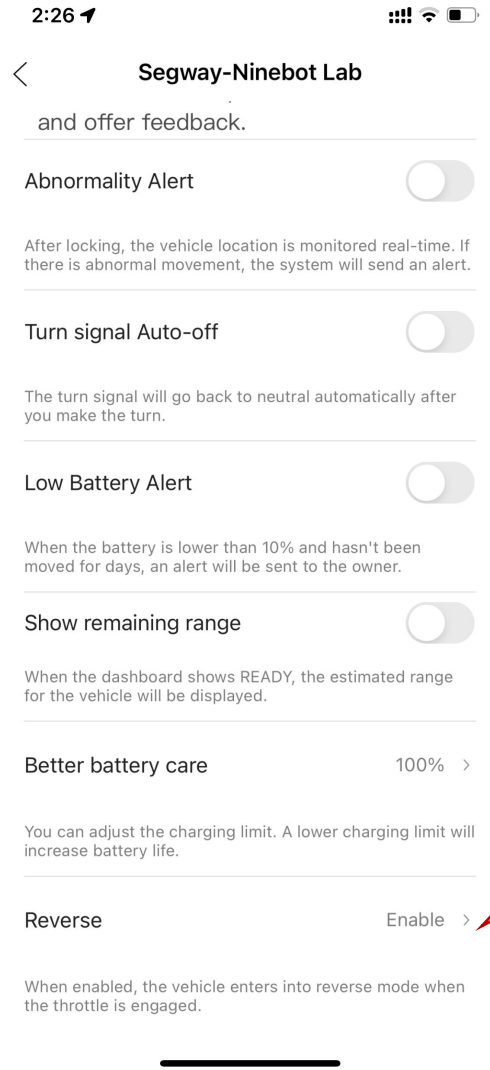


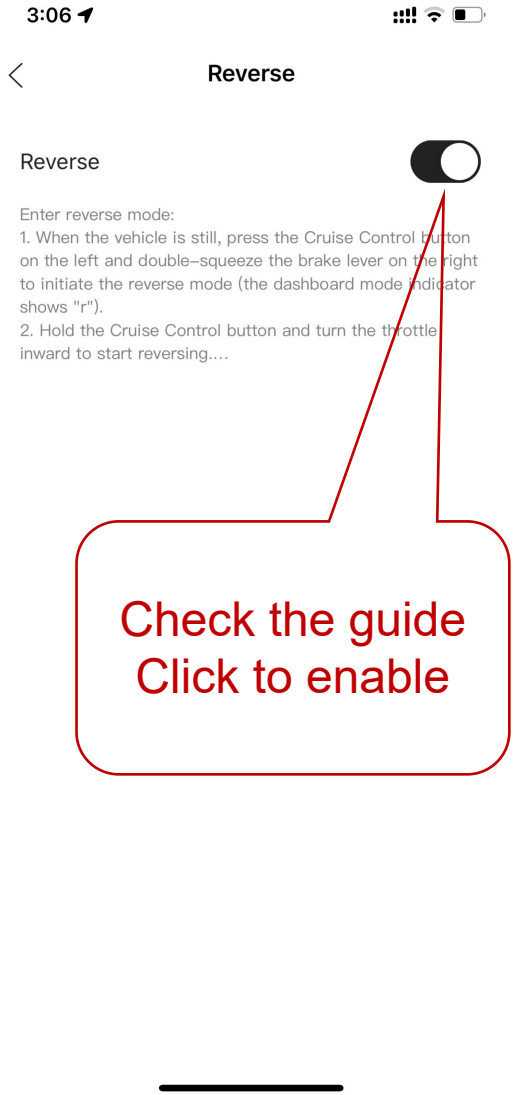




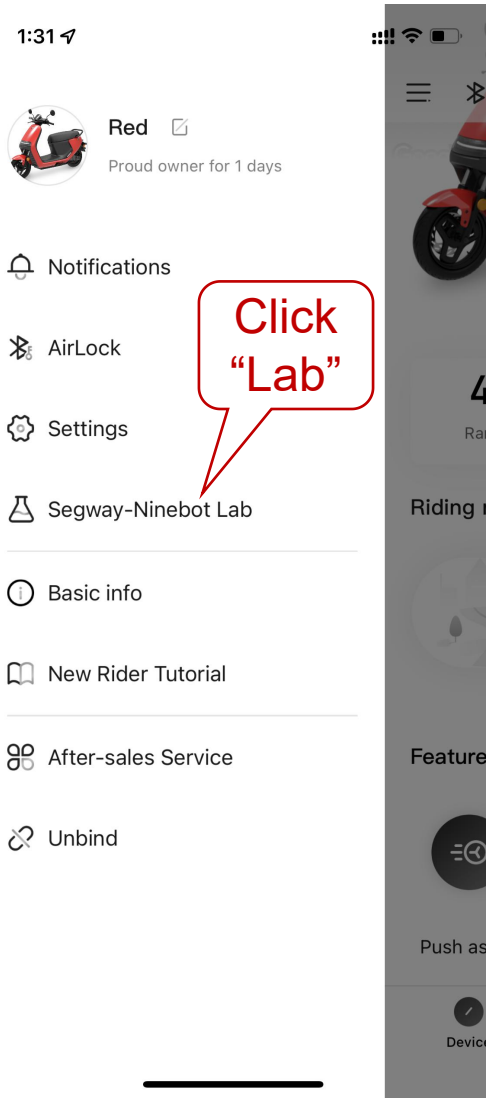
Reverse Mode

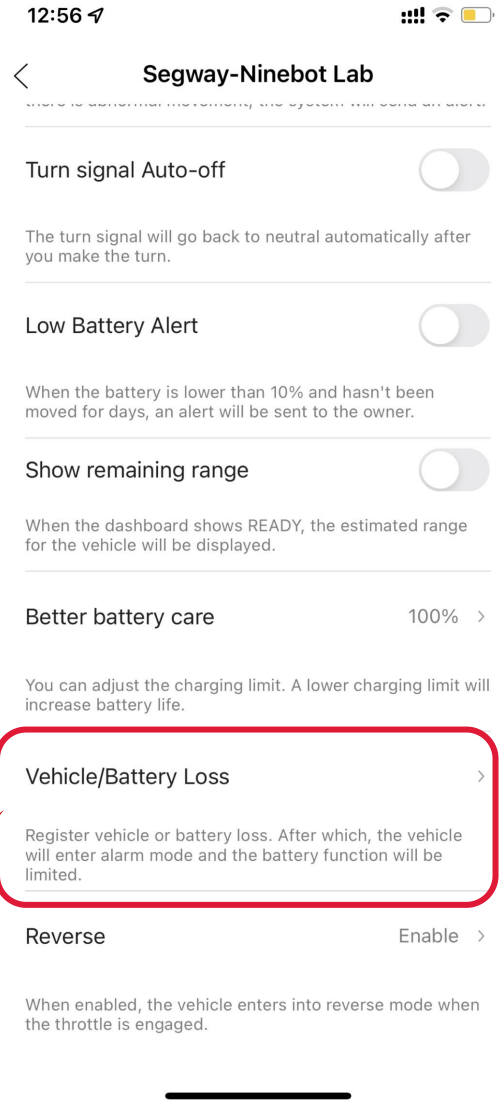


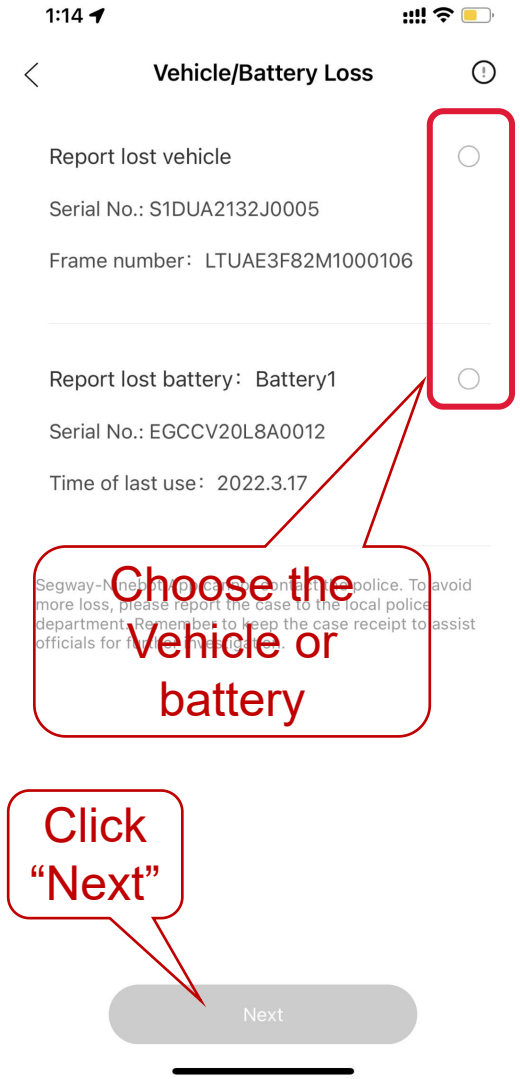




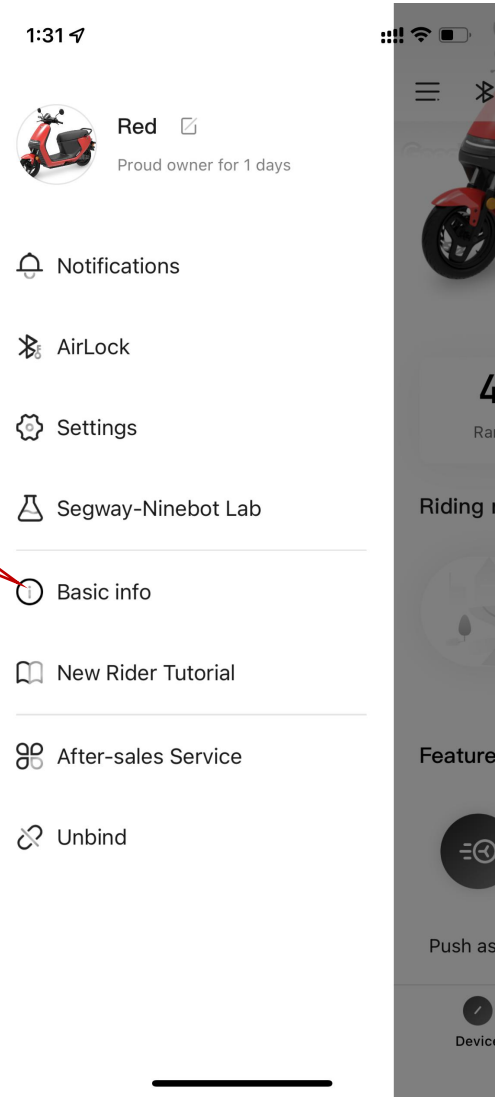
Vehicle/Battery Loss



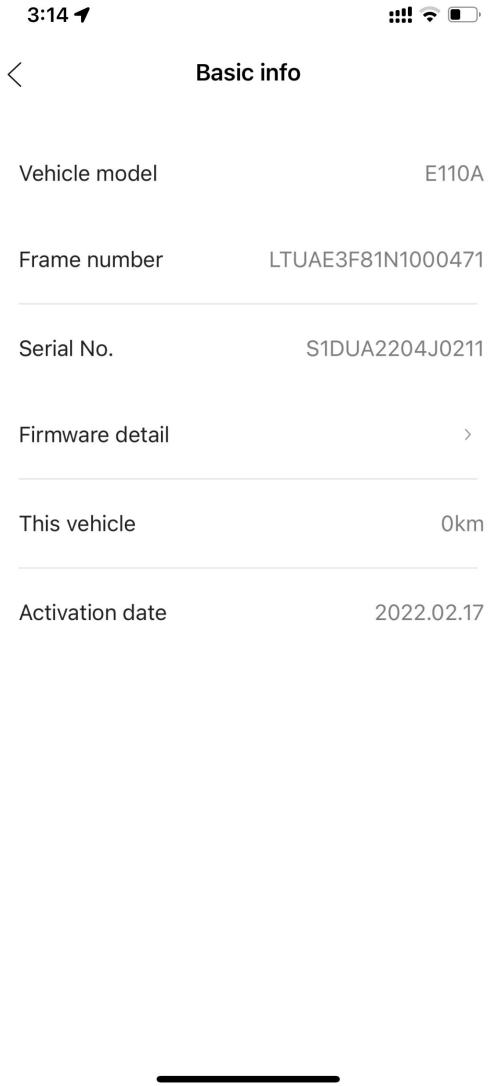




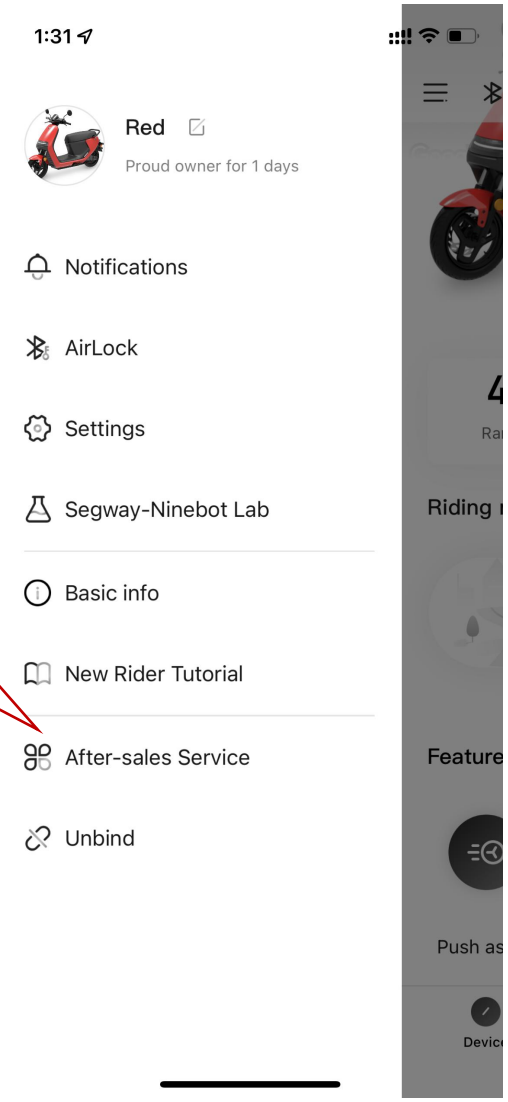
Check the Basic info



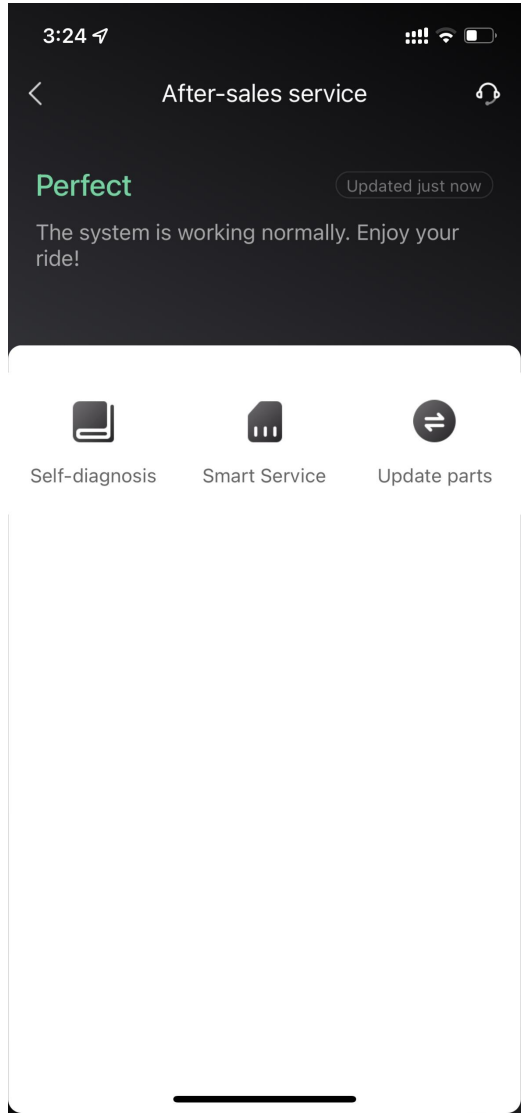
Click
“Basic info”



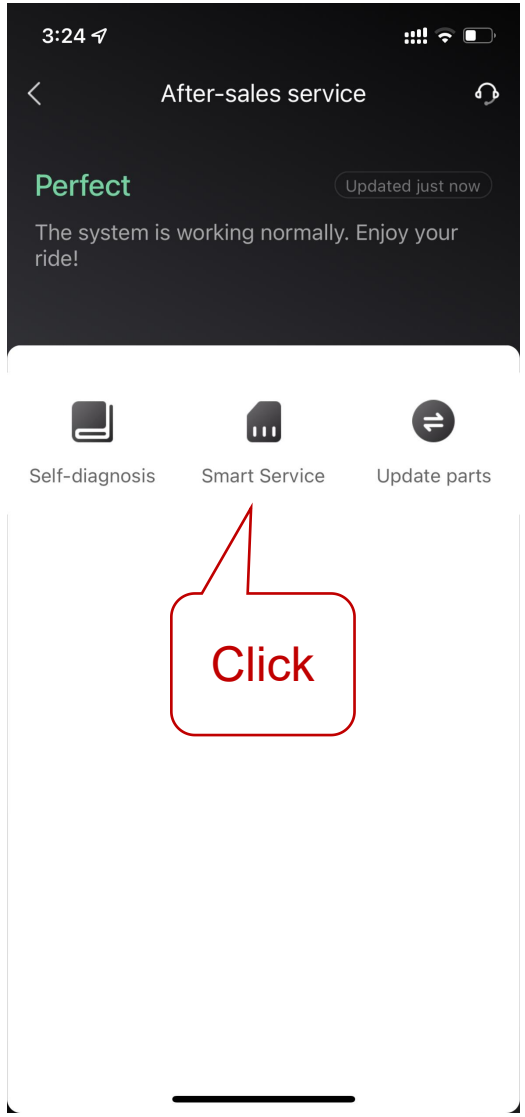
After-Sales Service

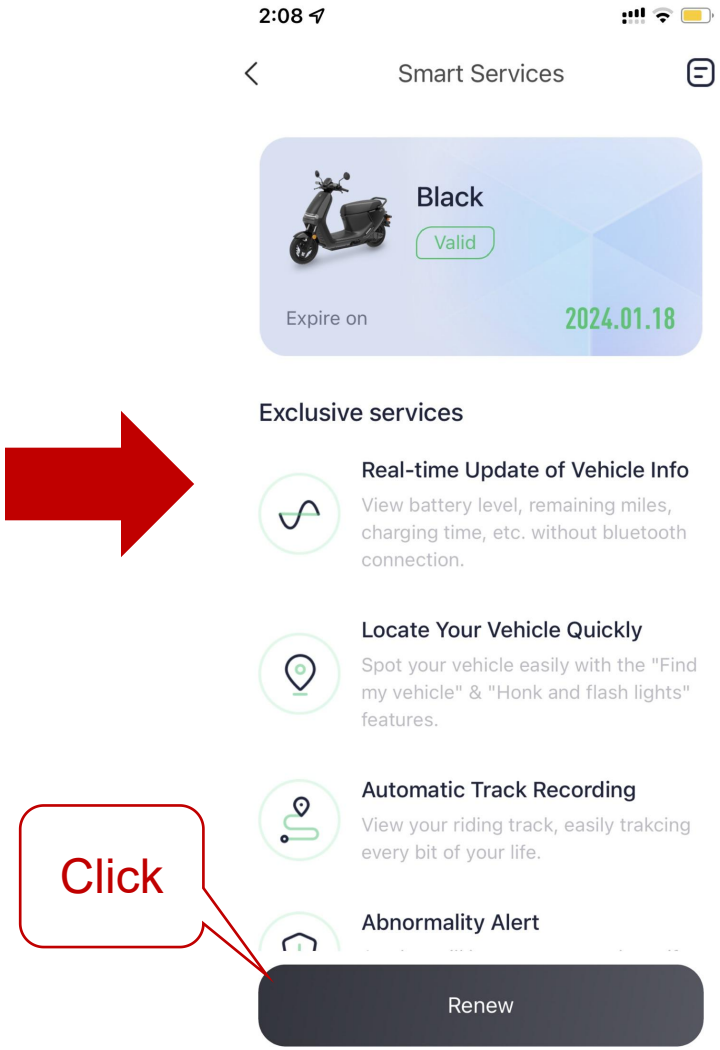


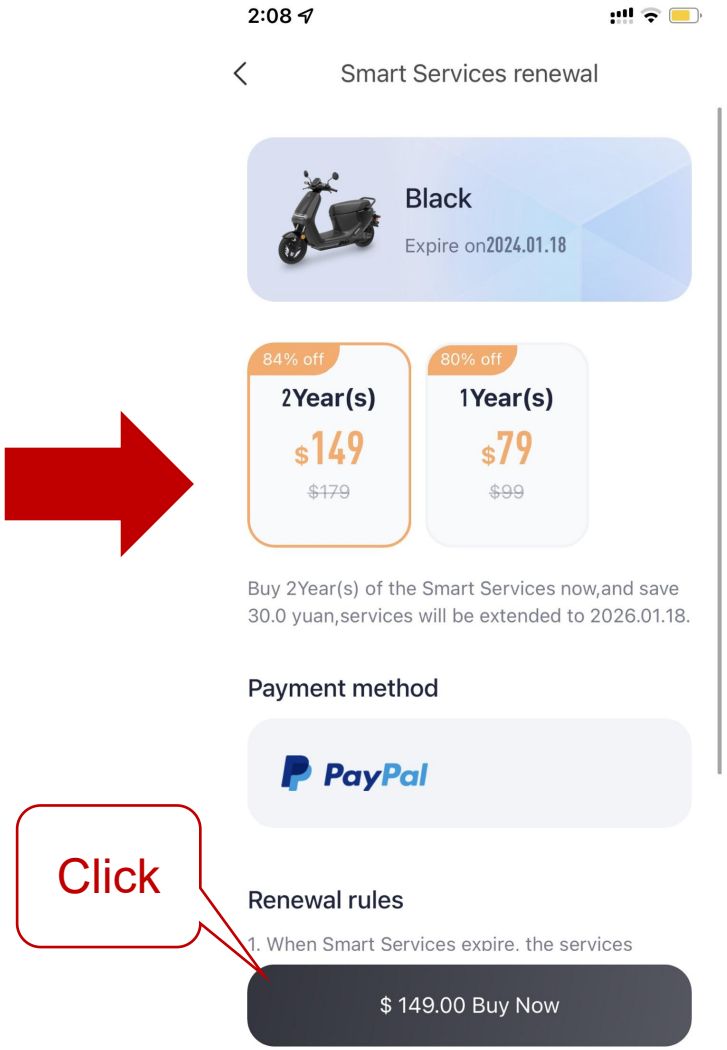
Click “After-sales Service”



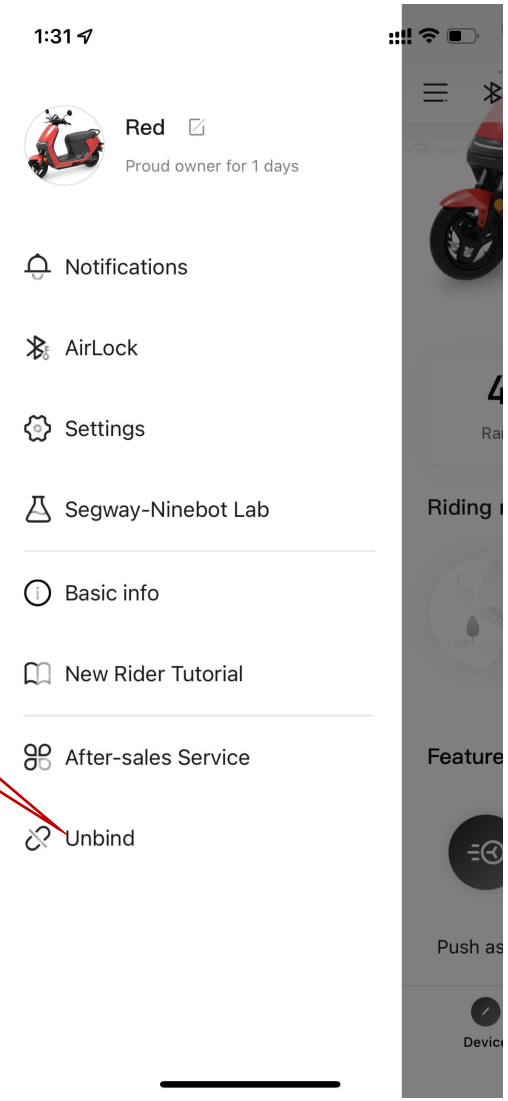
Smart service renewal



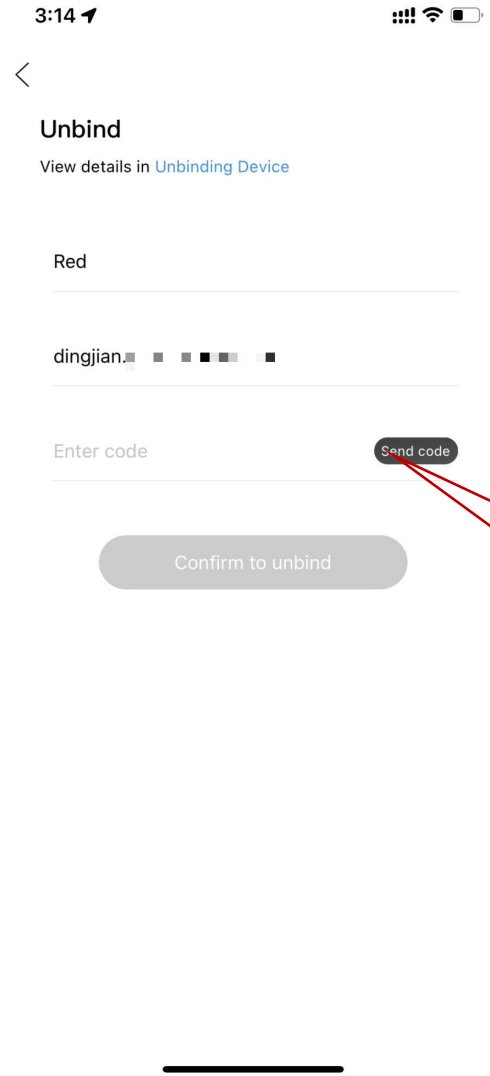




Unbind the Device

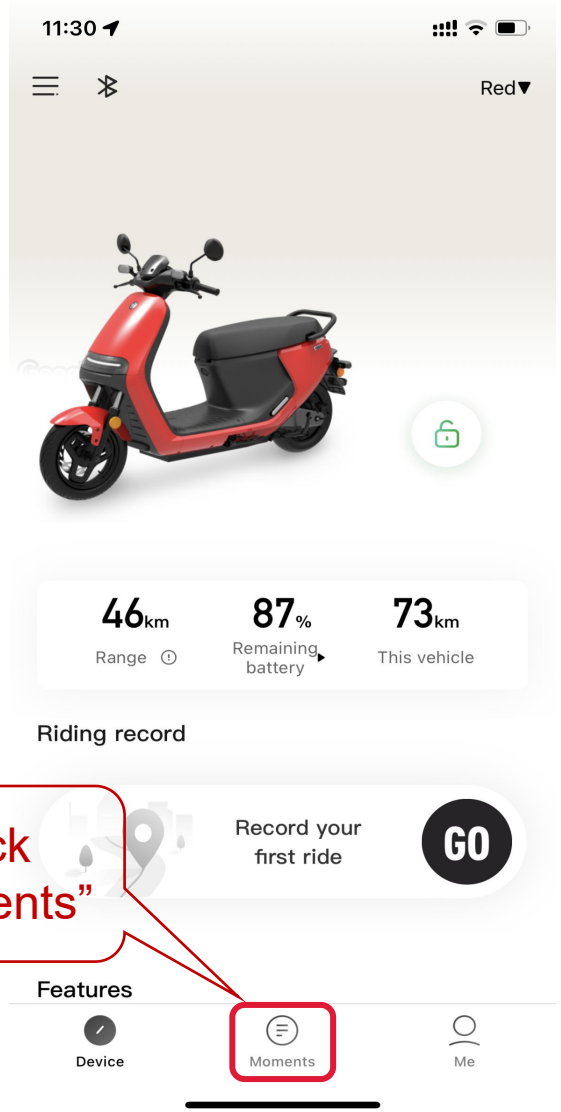


Click “unbind”

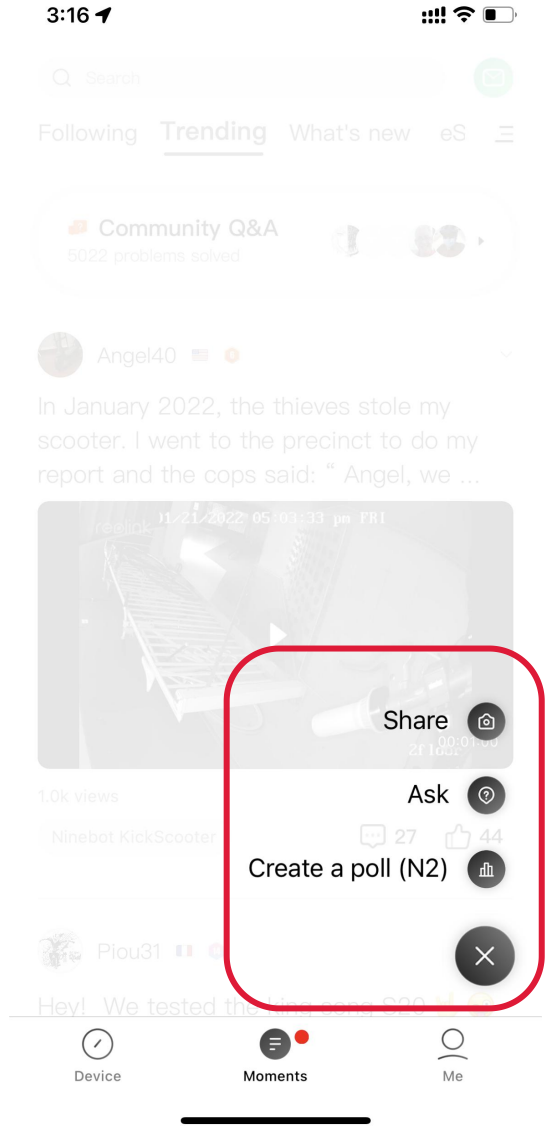


Confirm the email to unbind

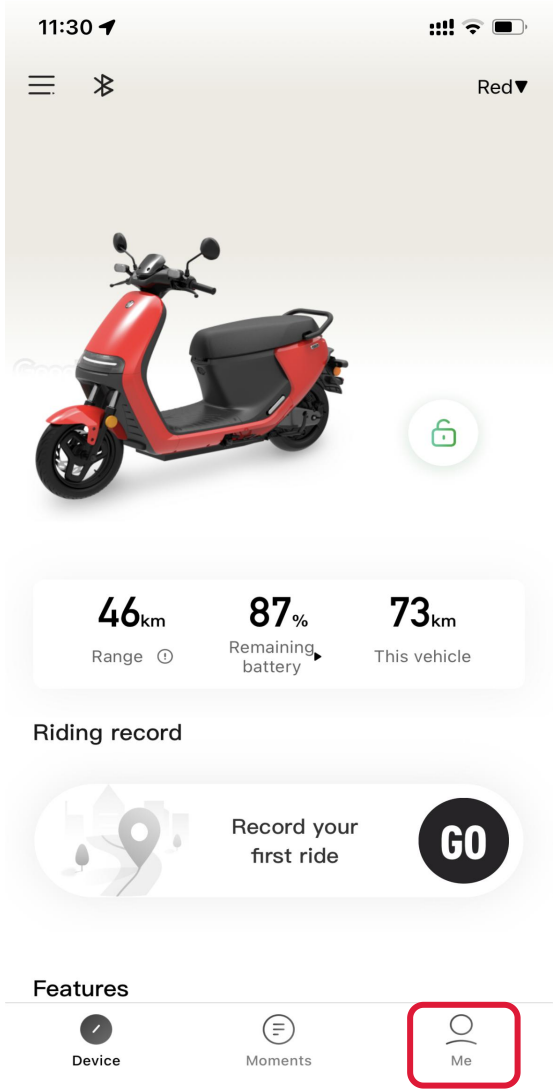
Moments


11:30
Red
46km
Range
87%
Remaining battery
73km
This vehicle
Riding record
Record your first ride
GO
Features
Device
Moments
Me
Click "Moments"

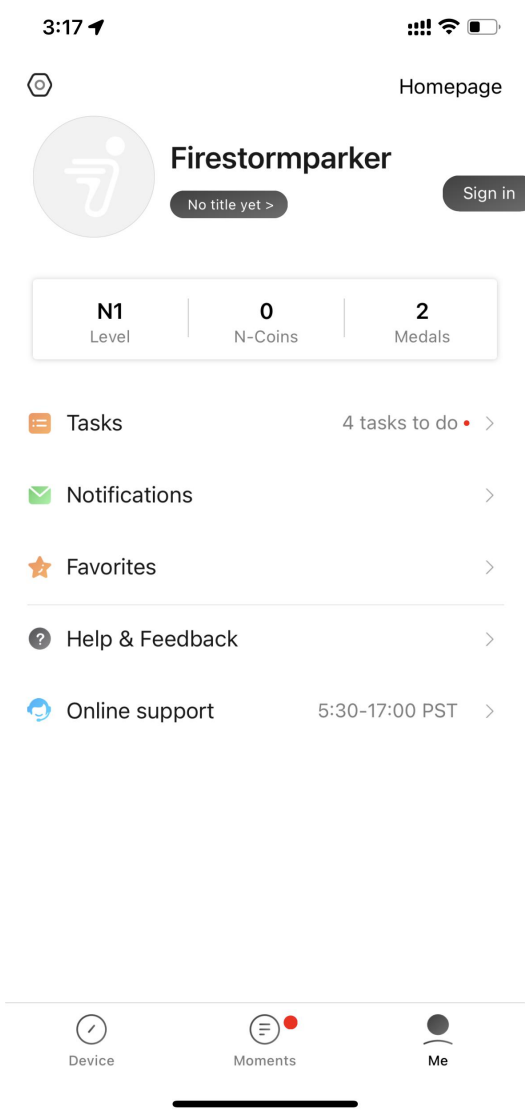
3:16
Search
Following
Trending
What's new
eS
Community Q&A
5022 problems solved
Angel40
In January 2022, the thieves stole my scooter. I went to the precinct to do my report and the cops said: " Angel, we ...
11/21/2022 05:03:33 pm FRI
00:01:00
1.0k views
Ninebot KickScooter
27
44
Piou31
Hey! We tested the king song S20
Device
Moments
Me
Click " + "


3:16
Following
Trending
What's new
eS
Community Q&A
5022 problems solved
Angel40
In January 2022, the thieves stole my scooter. I went to the precinct to do my report and the cops said: " Angel, we ...
Share
Ask
Create a poll (N2)
Device
Moments
Me

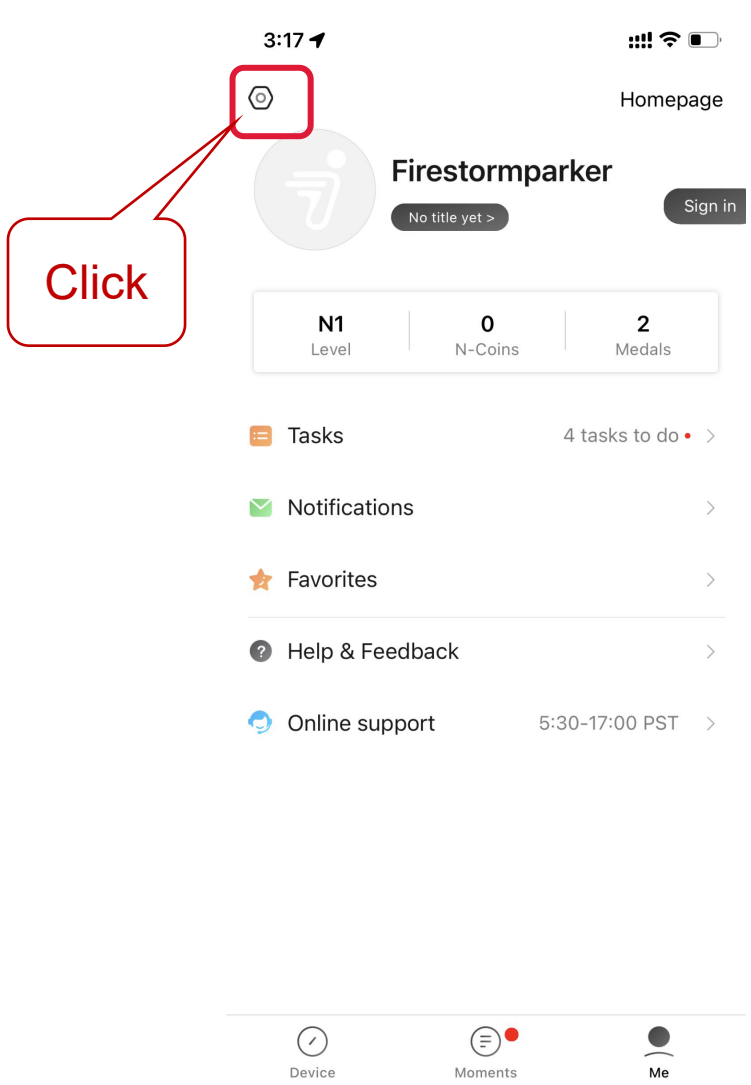
Check Personal Profile

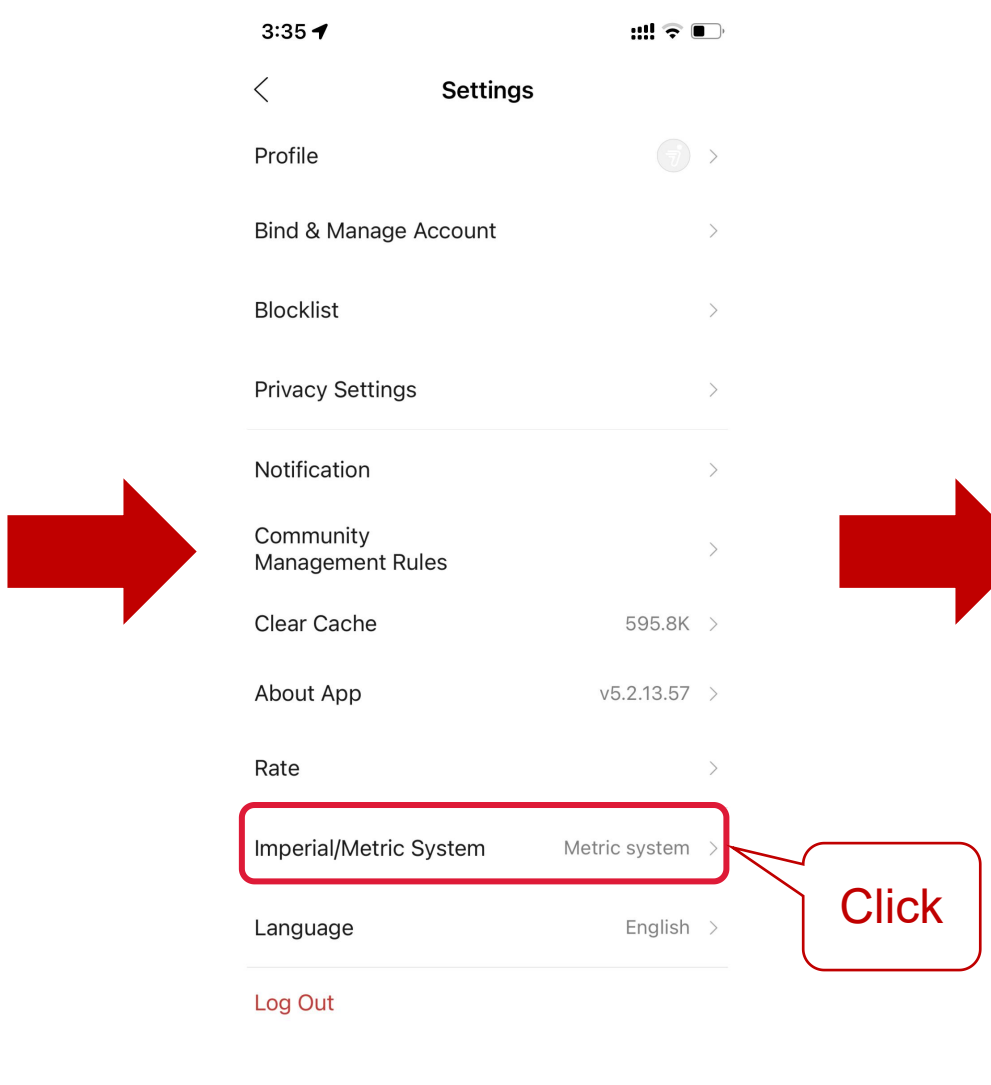


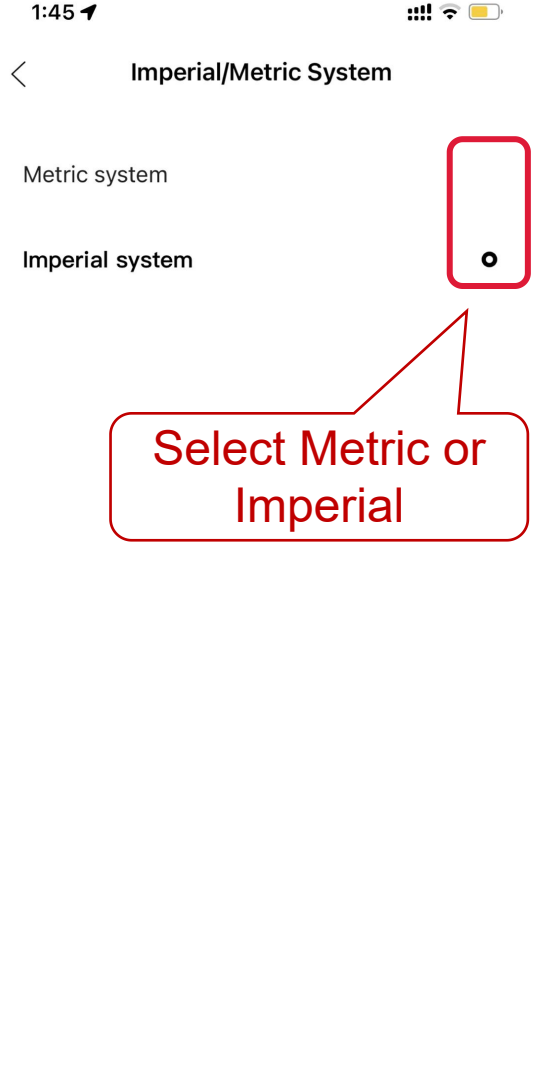
Click “me”



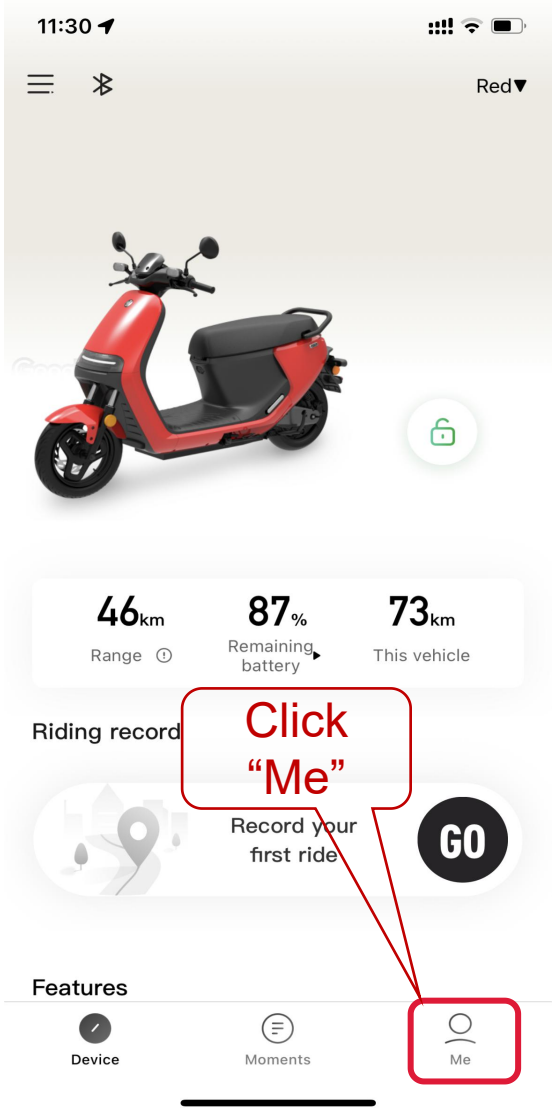
Personal Setting

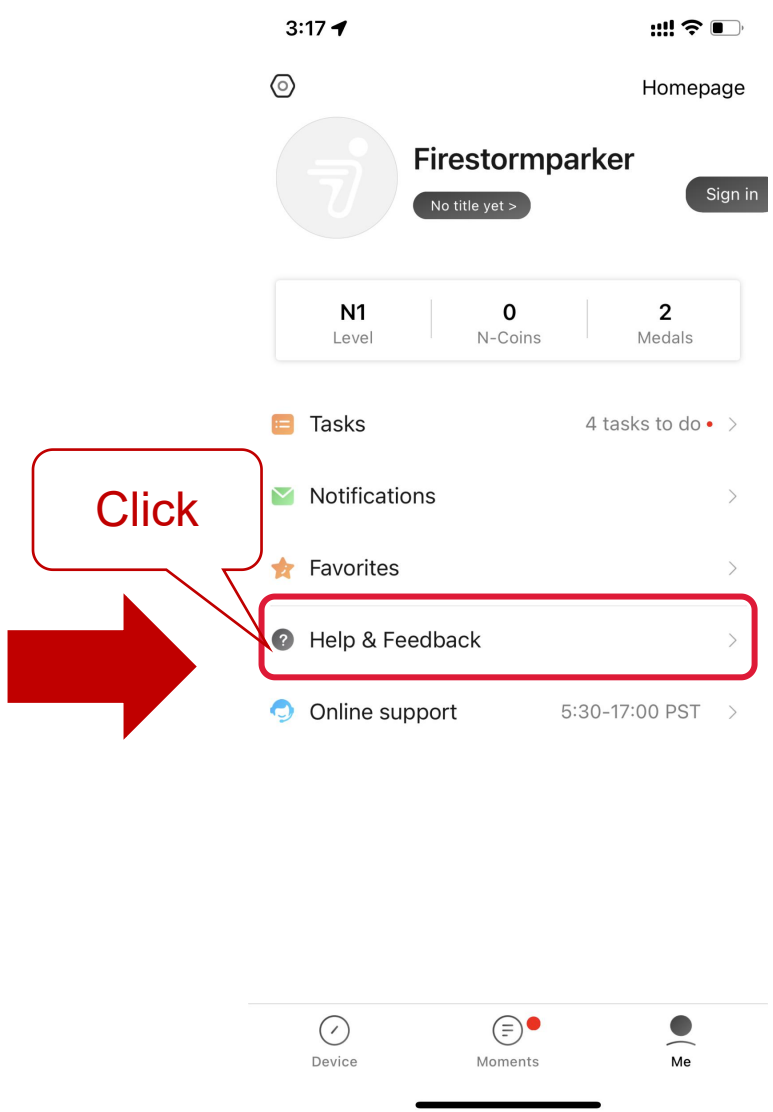


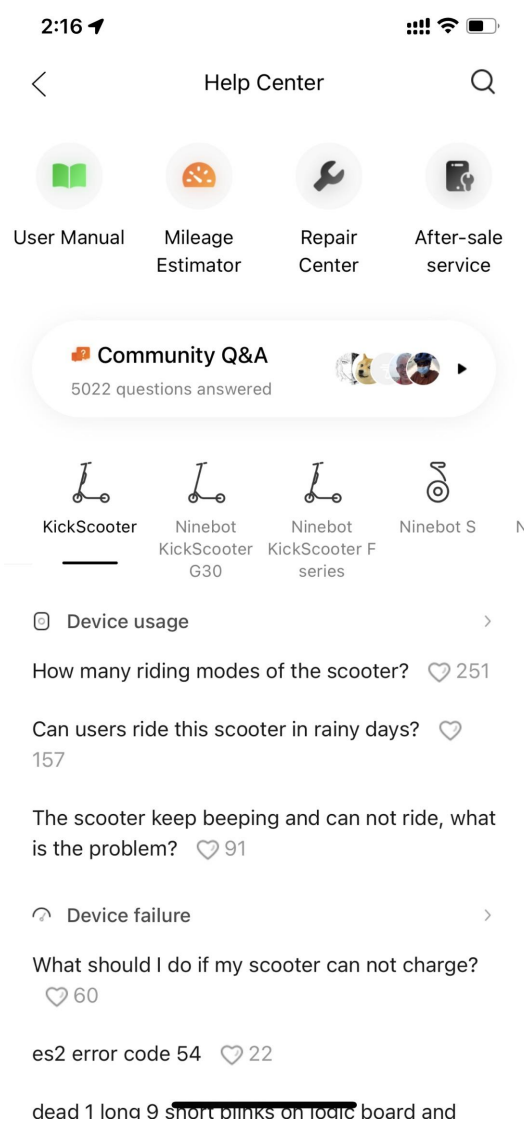




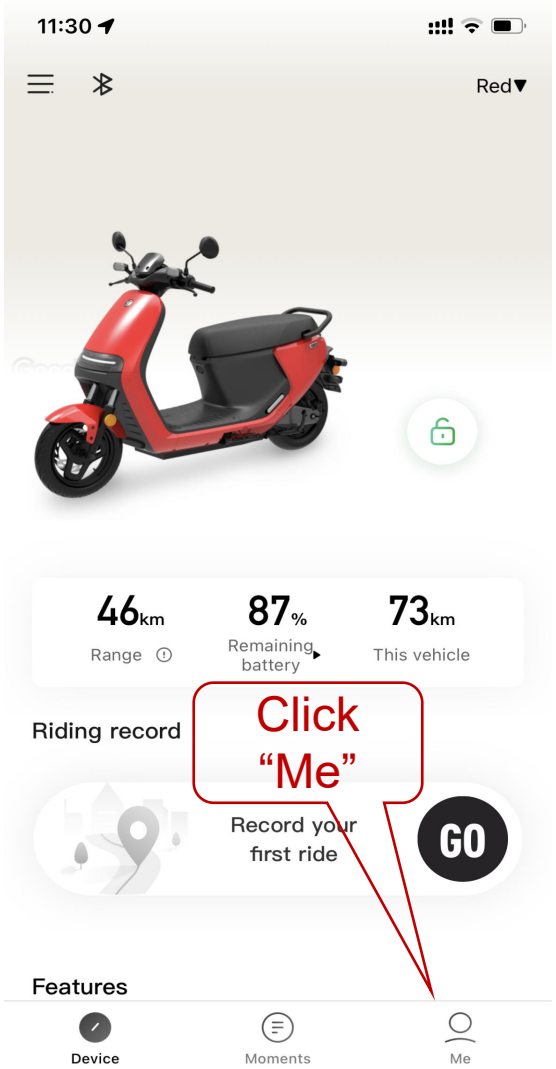
Help Center

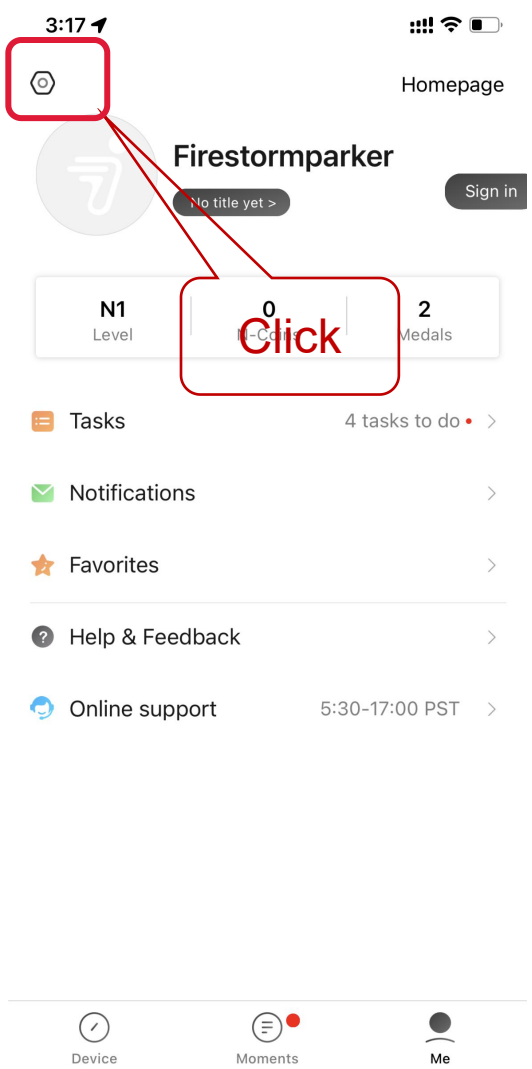

11:30
Red
46km
Range
87%
Remaining battery
73km
This vehicle
Riding record
Record your first ride
GO
Features
Device
Moments
Me
Click "Me"

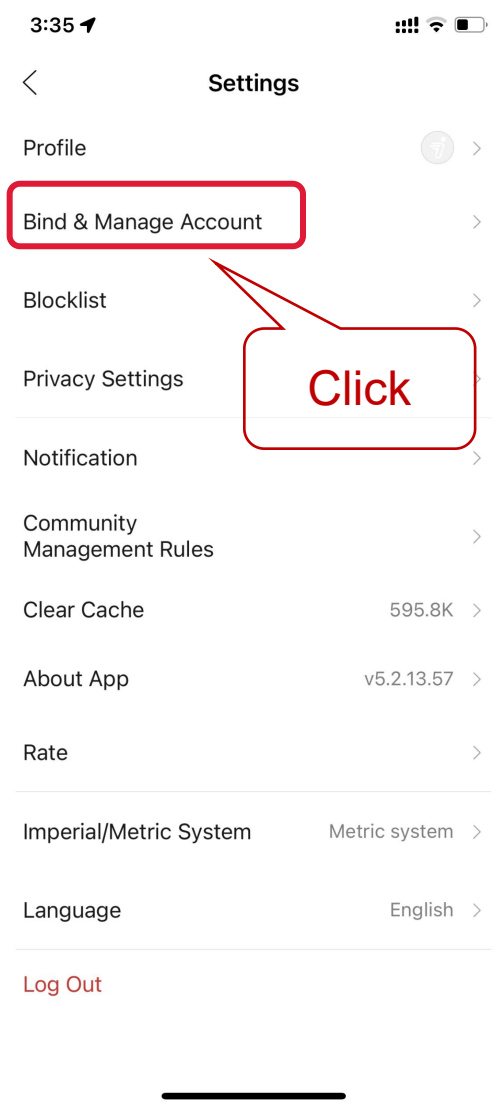

3:17
Homepage
Firestormparker
No title yet >
Sign in
N1
Level
0
N-Coins
2
Medals
Tasks
4 tasks to do
Notifications
Favorites
Help & Feedback
Online support
5:30-17:00 PST
Device
Moments
Me
Click

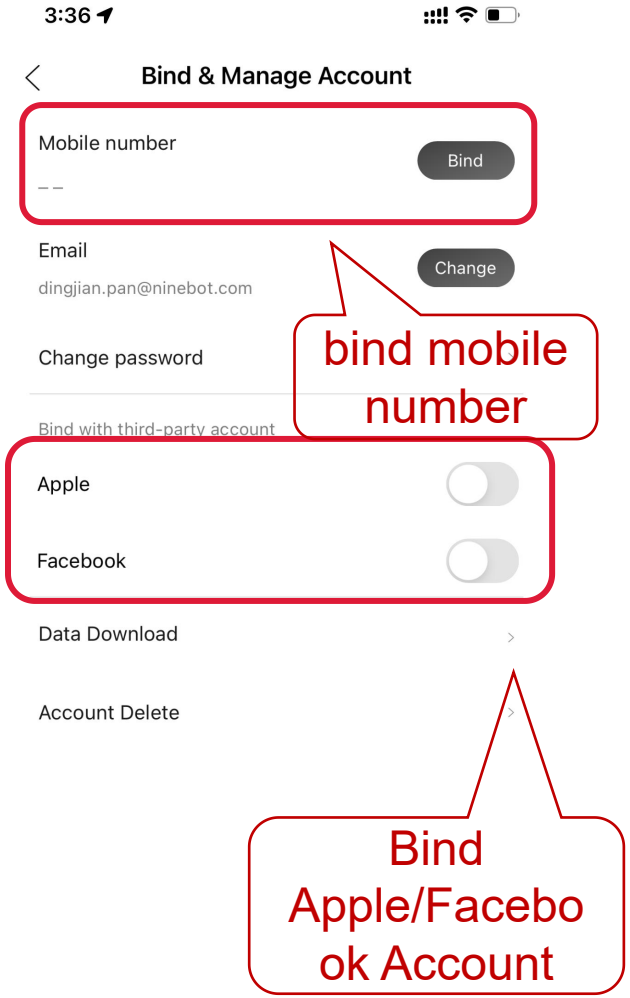

2:16
Help Center
User Manual
Mileage Estimator
Repair Center
After-sale service
Community Q&A
5022 questions answered
KickScooter
Ninebot KickScooter G30
Ninebot KickScooter F series
Ninebot S
Device usage
How many riding modes of the scooter? 251
Can users ride this scooter in rainy days? 157
The scooter keep beeping and can not ride, what is the problem? 91
Device failure
What should I do if my scooter can not charge? 60
es2 error code 54 22
dead 1 long 9 short blinks on logic board and

Bind Moblie number & Apple/Facebook account

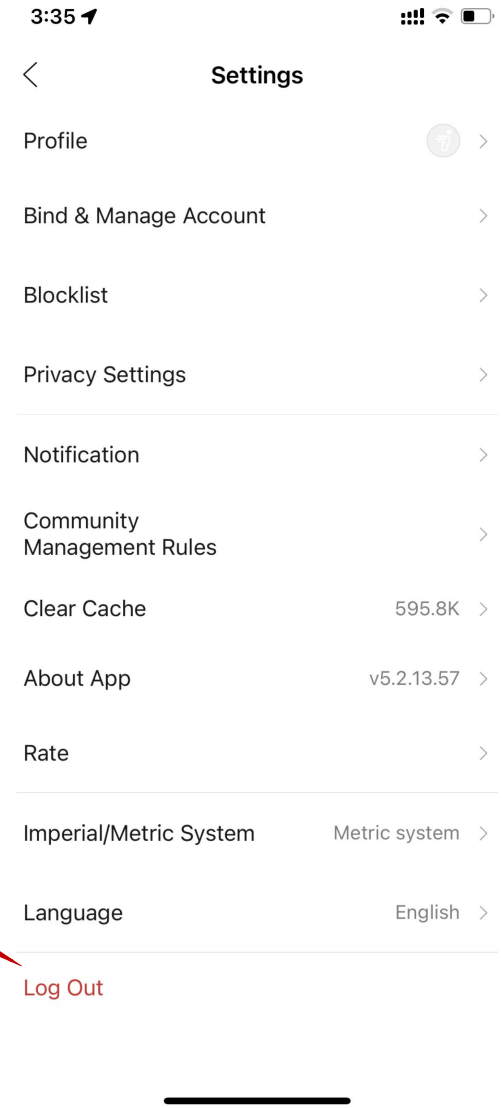




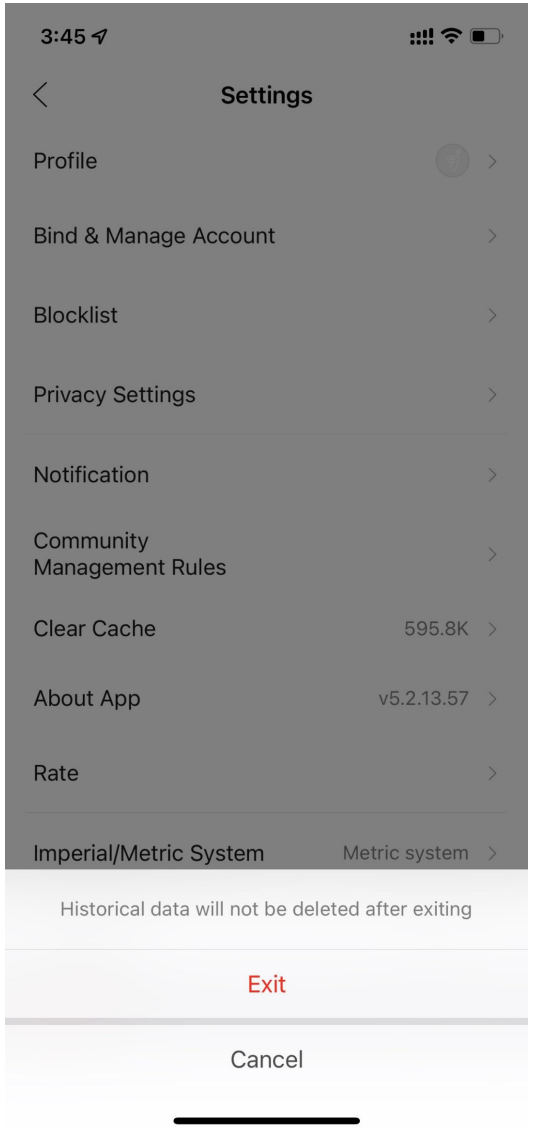
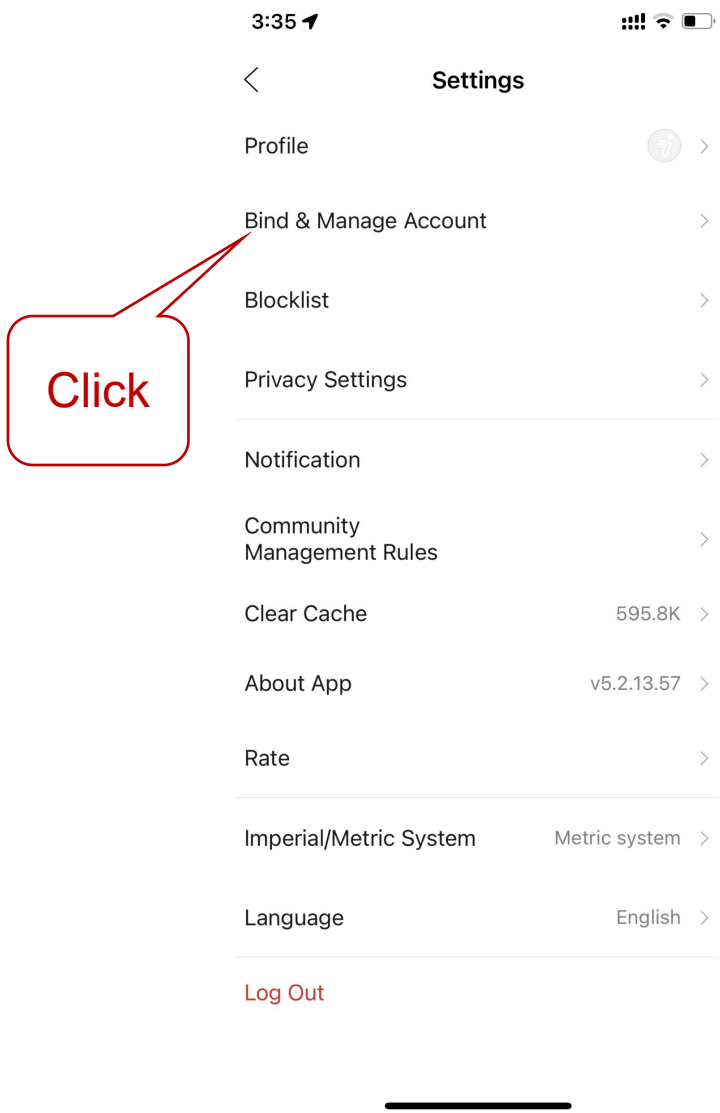
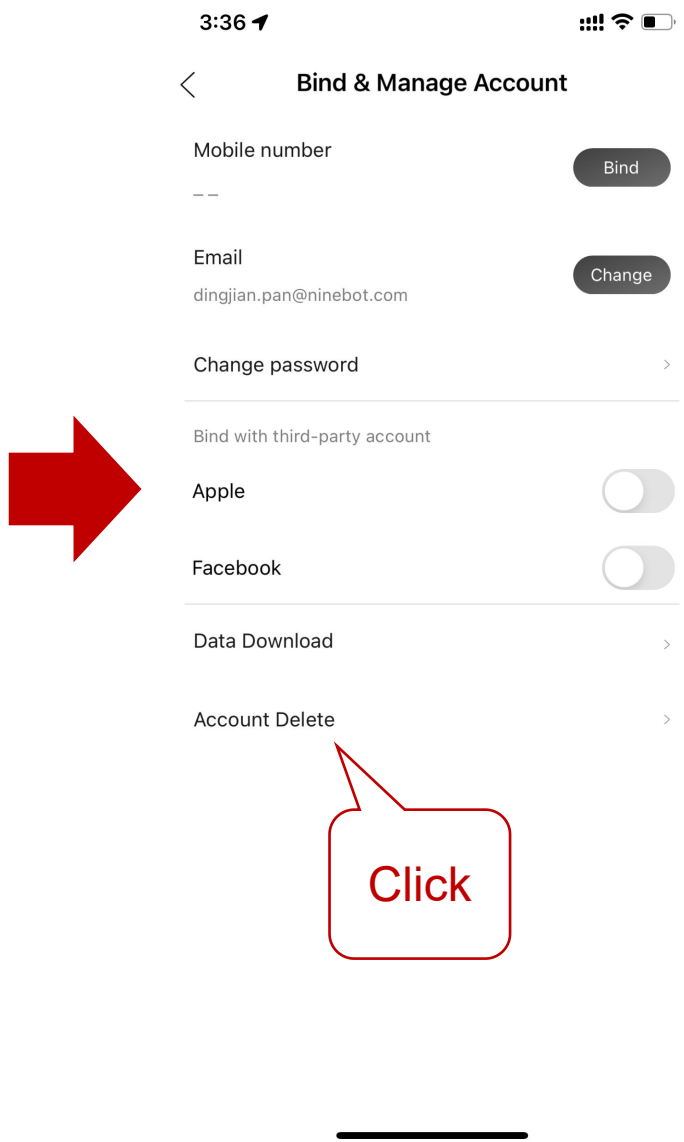
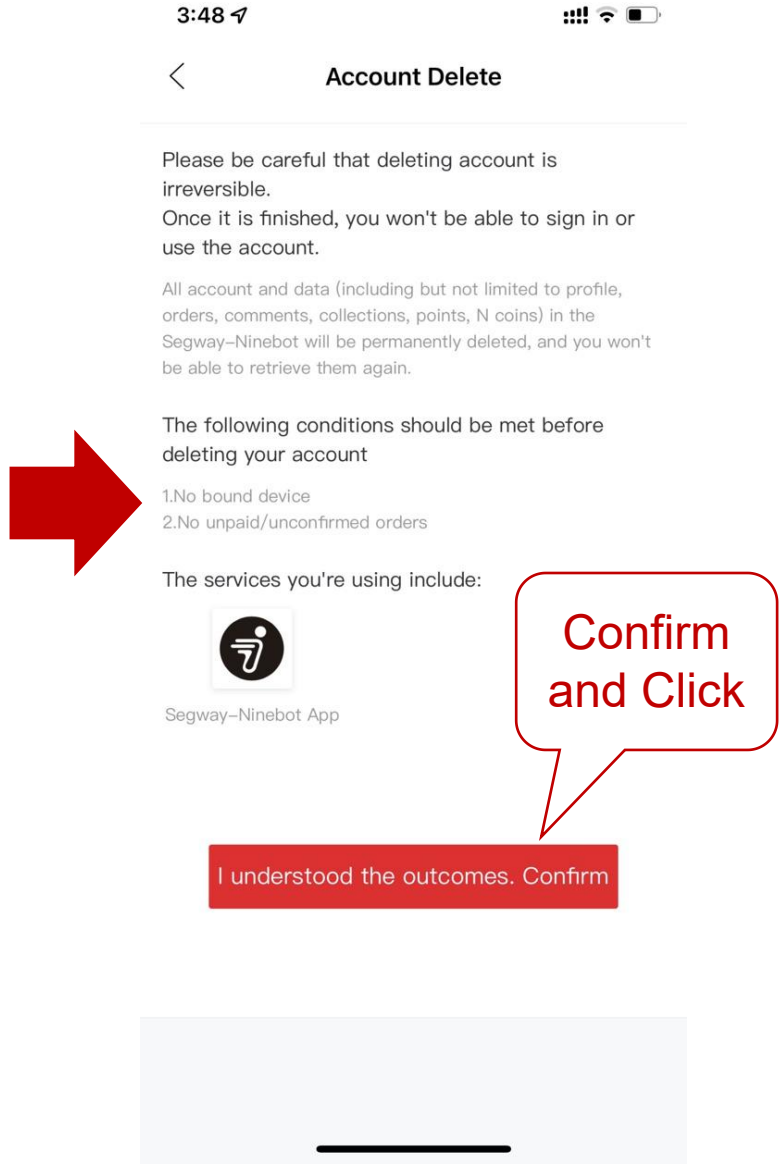




Log out



Click "Log out"



Account Delete